

Our Ref: FOI12339 Your Ref: FOI12306

Date: 10th August 2020

Dear Mr Anderson,

Re: Request for internal review of response to application for information under the provisions of the Freedom of Information Act 2000, original request first notified to Staffordshire Police on 20th July 2020

I refer to the above request which was expressed in the following terms:

Dear Staffordshire Police, Fire and Crime Commissioner,

In January 2020, the Express and Star newspaper printed a story with the headline

"Revealed: Staffordshire Police in secret requests to NHS over mental health of complainants"

(https://www.expressandstar.com/news/local-hubs/staffordshire/2020/01/14/staffordshire-police-acted-inappropriately-by-asking-nhs-for-persistent-callers-mental-health-data/)

The story documents what appear to be serious and potentially criminal breaches of the Data Protection Act by accessing the private NHS medical records of members of the public, via a Mental Health Coordinator (MHC) working for Staffordshire Police. It is my understanding that the emails from the MHC requesting the medical records from the NHS were sent from an email address allocated to the PCC office.

Please provide the following information.

2. Has the PCC or his office ever employed or funded a post of MHC for Staffordshire Police.



- 3. Has the PCC or his office ever provided an email address for use by the MHC? if so provide the dates the email was used by the MHC.
- 4. If the answer to (2) is yes, please provide the dates any such post started and ended.
- 5. If the answer to (2) is yes, please provide a copy of the job description for the post and a copy of any notice or bulletin inviting applicants to apply
- 6. If the answer to (2) is yes, please outline clearly who was responsible for the management and oversight of the MHC.

Upon review of your request for information under the Freedom of Information provision, referenced above, and all corresponding communication. I am of the opinion that the response issued, alongside all clarification provided, fully answers the terms of your request. I can confirm that no information is held in regard to point 5 and 6 of your request, as outlined within our original response.

If you are not content with the outcome of the review, you may apply directly to the Information Commissioner to investigate. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 08456 30 60 60 or 01625 54 57 45

Yours sincerely

Freedom of Information Management Team Central Disclosure Unit Staffordshire Police