

Licensing & Enforcement Report – for work carried out in July / Aug 2010

Milestones

Licence evasion reduced to 3% of enforceable boats - targets per EO area have now been issued which will show how the national rate will be achieved. Indicative rate not yet reducing much..	March 2011	Amber
Remove 100 non-compliant boats from our waterways - 4 boats removed this month and it seems the average cost is working out higher than planned (approx £3.7K) therefore the budget may only stretch to seizing 95 boats.	March 2011	Amber

Management Reporting

- Some small changes to the report this month:
Caseload - this group has been changed to expanded to give a better understanding of the workload of EO's and BC's – rather than the whole enforcement patch.
Complaints – these have been changed to report just this financial year.
- In July W&W carried out a 100% boat check following concerns about the March results. This showed an increase evasion rate from 3.8% reported in March to 5.5% reported in July. The number of boats sighted also increased. The overall indicative evasion rates has remained much the same since June report.
- Increased ES and BSA monitoring has moved the majority of the enforcement 'boxes' to green which gives confidence that the cases are being progressed.

Staffing

- [REDACTED]
- Crisis lone working – 1 verbal warning issue for not using system. Confirmation email sent to all staff regarding mandatory [REDACTED]
- [REDACTED]
- A number issues regarding our processes and evasion monitoring were raised at the W&W team meeting. This resulted in me attending a meeting to hear the different points of views and offered explanations. After listening to the different points I still believe our processes are correct and this was re-emphasised at end of the meeting.

System and Process changes

- Further work carried out on the Mooring evasion process which looks likely to be able to progressed with BC's at their next meeting.
- Process discussed and way forward reached for recording overstaying at new Isis lock landing. Looks likely that Thames Valley police will assist in ticketing boats.
- [REDACTED]

BLT Summary

- now appears a part of Trade / Estates report

Section 8 Update

- █ boats seized in July, █ boats seized in August – which gives a fin year to date total of █ (█ in the calendar year). So far 5 are planned for September, but a further 21 are waiting to be processed.
- The sale of █ boats have been finalised this month which will help to return some funds into the 'cost recovery' pot.

- [REDACTED]

- The seizure of █ boats in August was carried out by 1 of 3 new contractors which have been found. Most appear to be able to cover large areas and most circumstances.
- Full backlog plan was drafted using defined timelines etc. However gave a reported time to seize of around 10 weeks and meant no boats would have been seized in Aug or Sept. PK now reviewing and revised timeline due end of Oct with revised backlog schedule following.

- [REDACTED]

Using our records so far as a basis █ of boats seized end up requiring to be destroyed therefore based on this, the budget will cover a further █ boats being seized (█) if we assumed █ of these needed to be destroyed (█).

We already have █ boats pending removal which leaves █ new cases before the end of March. The average for the last 4 months has been █ new cases a month which, if this rate continued would mean the budget would only meet demand until the middle of January. This would give us a yearly total of boat removal of █ but this also requires nearly █ boats a month being seized for the remaining 7 months of the year.

Complaints

- █ new complaints were received in July and a further █ in August – again most of these are to do with overstaying.
- █ have gone to 2nd level. [REDACTED]

Other issues

- [REDACTED]

- North Yks waterway has agreed to take back events in York from enforcement, such as Royal salute.

- [REDACTED]

- [REDACTED]

- First round of letters requesting validation of moorings have been sent out (L5 operators) – quite a poor response so far and many email address details etc not valid.

[REDACTED]