



## Blood and Transplant

request-692354-8a3ccc22@whatdotheyknow.com

Our ref: MOC/ 403882

Charcot Road  
Colindale  
NW9 5BG

Dear Mr Whitaker

Tel: 01923 366 7643  
www.nhsbt.nhs.uk

### **Re: Information request**

Thank you for your request dated 19<sup>th</sup> September 2020 for information Blood and Transplant (NHSBT) regarding blue light transportation.

I am writing to advise you that we are able to provide you with the following information in response to your request.

**Please provide details of how many private companies provide emergency blue light blood and organ transport to the NHS, how many times they are mobilised and how one would go about becoming an approved supplier to the NHS for this purpose.**

NHSBT uses one private company to supply blue light cover, which is used only for the movement of organs. The company is mobilised many times during any day, but volume varies due to fluctuations in supply of organs, but on average we use the supplier 100 times per month.

If you wish to register your interest in working with NHSBT you will need to forward your company details, number of vehicles, locations operating from, years' experience in the medical sector and some examples of the work you undertake. Please send this to [customer.services@nhsbt.nhs.uk](mailto:customer.services@nhsbt.nhs.uk) quoting the above reference.

NHSBT will then forward your details to our contractor which at that point any further discussions will solely be between you and them, as NHSBT has a contract for sole supply with the supplier and any support to this contract is within their remit.

NHS Blood and Transplant (NHSBT) collects, manufactures and delivers donated blood products to hospitals across England 24 hours a day, seven days a week.

The NHSBT fleet makes regular routine deliveries and 'blue light' emergency deliveries when additional supplies are urgently needed by hospitals. The fleet's work ensures that hospitals have the blood products they need to treat patients.

I hope this is helpful in addressing your questions. Please quote the reference number above in any future communications.

Yours sincerely

Wayne Lawley  
**Head of Corporate Communications**

E-mail: [customer.services@nhsbt.nhs.uk](mailto:customer.services@nhsbt.nhs.uk)

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Customer Services Operations Manager, NHS Blood and Transplant, Charcot Road, Colindale, NW9 5BG (Email: [customer.services@nhsbt.nhs.uk](mailto:customer.services@nhsbt.nhs.uk)).

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Blood and Transplant (NHSBT). The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.