



Blood and Transplant

Charcot Road
Colindale
NW9 5BG

Tel: 01923 366 7643
www.nhsbt.nhs.uk

request-680454-13471bd4@whatdotheyknow.com

Our ref: MOC/ 400676

Dear Perry Icso

Re: Information request

Thank you for your request dated 29th July 2020 for information from NHS Blood and Transplant (NHSBT) regarding blood donation.

I am writing to advise you that we are able to provide you with the following information in response to your request.

NHS Blood and Transplant (NHSBT) is a Special Health Authority reporting to the Department of Health and Social Care. Its remit includes the provision of a reliable, efficient supply of blood and associated services to the NHS in England. It is also the organ donor organisation for the whole of the UK and is responsible for matching and allocating donated organs.

If you require information from the Welsh, Scottish or Northern Irish Blood Services you will need to contact them direct.

For donations of whole blood that occurred in 2019, please tell me the average distance between the session and the donor's home address.

Donors travelled on average (mean) 4.5 miles to donate in 2019 from the address provided (this is usually home address).

We have looked at all whole blood donors who made a donation in 2019 calendar year and took the average of the miles travelled. Distance travelled is calculated as a direct distance ("as the crow flies").

I hope this is helpful in addressing your questions. Please quote the reference number above in any future communications.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Wm', with a horizontal line underneath and a period at the end.

Wayne Lawley
Head of Corporate Communications

E-mail: customer.services@nhsbt.nhs.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to: Customer Services Operations Manager, NHS Blood and Transplant, Charcot Road, Colindale, NW9 5BG (Email: customer.services@nhsbt.nhs.uk).

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Blood and Transplant (NHSBT). The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.