

**Waltham Forest Town Hall, Forest Road, Walthamstow, E17 4JF**

John Smith

**BY EMAIL:** [request-191155-67711649@whatdotheyknow.com](mailto:request-191155-67711649@whatdotheyknow.com)

Ask for: Debbie Callender  
Email: [Debbie.callender@walthamforest.gov.uk](mailto:Debbie.callender@walthamforest.gov.uk)  
Direct line: 020 8496 3000  
Direct fax: 020 8496 3599  
Ref: **2013-0886**  
Date: 28<sup>th</sup> January 2014

Dear Mr Smith

**RE: Residential Carehomes - Block Contracts - Respite Care**

I am writing in response to your request for information under the Freedom of Information Act 2000 ('FOIA'), which we received on **30<sup>th</sup> December 2013**.

The wording of your request was as follows:

**1. Do you have any block contracts for Residential Carehomes &/Or Respite Care? If yes, please advise how many Residential Carehomes you have.**

Response

No the Council does not have any block contracts for Residential Care homes and or respite care

**2. How many beds are under Block Contracts?**

Response

None

**3. How much are these contracts worth?**

Response

Not applicable

**4. Do you use an IT system to maximise the effectiveness of these contracts? If the answer is yes, please provide details of who you have the contract with.**

Response

The Council's Finance and Care Management teams uses an Excel spreadsheet to track all existing placements and costs.

**5. When are these contracts in place till?**

Response

Not applicable

**6. Who is the Head Of Commissioning dealing with these contracts?**

Response

Pratima Solanki is the Head of Commissioning however she doesn't deal with residential or respite block contracts as all such placements are made on spot contracts.

I trust that the above satisfies your enquiry. If you have any queries about this letter, please contact as below. Please remember to quote the reference number above in any future communications:



Debbie Callender  
Families Support Officer  
Business Support - Families Directorate  
Waltham Forest Town Hall,  
Forest Road, Walthamstow  
London, E17 4JF

Under the Freedom of Information Act 2000, you have the right to complain about the Council's response to your request for information. If you wish to pursue such a complaint, please do so within 28 days from the date of this letter and ask for a review of the Council's decision. Please write to: The Information Officer, Learning from Complaints Team, Room 104, Waltham Forest Town Hall, Walthamstow E17 4JF, or email [information.officer@walthamforest.gov.uk](mailto:information.officer@walthamforest.gov.uk). Please mark your request clearly as "Request for Review".

If after receiving a response to the review, you remain dissatisfied with the Council's response, you have the right to complain to the Information Commissioner. Further information can be obtained via the Information Commissioner's helpline 0303 123 1113 or their website at: [http://www.ico.gov.uk/complaints/freedom\\_of\\_information.aspx](http://www.ico.gov.uk/complaints/freedom_of_information.aspx)

Yours sincerely



**Debbie Callender**  
**Single Point of Contact for Freedom of Information requests**  
**Families Directorate**