

Mr Ma Jewkes
what do they know

London Borough of Redbridge
Lynton House
255-259 High Rd,
Ilford IG1 1NN

Civic Pride Enquiries and Complaints team

Please reply to:
Karen Hayes
Office Manager
02087083632
xxx.xxxxxxxxxxxx@xxxxxxxxx.xxx
www.redbridge.gov.uk

Our ref: 779934

Date: 26 September 2017

Dear Mr Jewkes

Freedom of Information Act 2000

I can confirm that the information requested is held by London Borough of Redbridge. I have detailed below the information that is being released to you via our current cycle training provider.

Below are our answers to the FOIA questions. Please note that there are several questions the answers to which would compromise our commercial interests according to guidance published by the Information Commissioner's Office (ICO). The following points specifically apply:

- *ICO point 'The level of competition within an industry will affect whether the release of information will harm someone's commercial interests.'* Currently the competition in the Cycle Training industry is incredibly high. Especially due to the fact tenders are being set at a high Price: Quality ratio. The release of information relating to price for services, cost/trainee or amount a borough is paid will severely effect our commercial interest as it is a key part of our ability to be competitive currently.
- *ICO Point 'That difference will often be the price at which the goods or services can be delivered, but that difference may also relate to quality or specification. Information which identifies how a company has developed that unique element is more likely to be commercially sensitive.'* The information requested about average number of trainees per course relates to the unique way of delivering our service along with highlighting our working practices etc. It highlights the quality of our service and how we deliver it more efficiently. We therefore believe it is commercially sensitive.

We also understand the public interest in maintaining the exemption must outweigh the public interest in disclosing information.

We believe the release of the information would not:

- further the understanding of, and participation in the debate of issues of the day;

- facilitate accountability and transparency in the spending of public money (no pricing will be included);
- allow individuals to understand decisions made by public authorities affecting their lives and, in some cases, assist individuals in challenging those decisions;
- bring to light information affecting public safety.

And as such maintaining the exemption does outweigh the public interest in disclosing information.

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1. Target number of children completing Bikeability Level 1 training
N/A.
 2. Actual number of children completing Bikeability Level 1 training, reported to TfL
1,254
 3. How many Bikeability Level 1 courses were delivered
87
 4. The average number of children attending each Bikeability Level 1 course
This information is exempted under S-43
 5. The cost per child, paid by the Authority for participating in Bikeability Level 1
This information is exempted under S-43
 6. Target number of children completing Bikeability Level 2 training
400
 7. Actual number of children completing Bikeability Level 2 training, reported to TfL
483
 8. How many Bikeability Level 2 courses were delivered
47
 9. The average number of children attending each Bikeability Level 2 course
This information is exempted under S-43
 10. The average number of training hours delivered for each child to achieve Bikeability Level 2
Unknown.
 11. The cost per child, paid by the Authority for participating in Bikeability Level 2
This information is exempted under S-43
 12. Is the Authority invoiced for each child achieving Bikeability Level 2, or by each 2-hour training session delivered? If invoiced for each 2-hour training session, what is the cost per 2-hour session paid by the Authority
This information is exempted under S-43
 13. Target number of children completing Bikeability Level 3 training

N/A.

14. Actual number of children completing Bikeability Level 3 training, reported to TfL
0
15. How many Bikeability Level 3 courses were delivered
0
16. The average number of children attending each Bikeability Level 3 course
N/A
17. The average number of training hours delivered for each child to achieve Bikeability Level 3
N/A
18. The cost per child, paid by the Authority for participating in Bikeability Level 3
N/A
19. Is the Authority invoiced for each child achieving Bikeability Level 3, or by each 2-hour training session delivered? If invoiced for each 2-hour training session, what is the cost per 2-hour session paid by the Authority
This information is exempted under S-43
20. How many bikes were loaned to participants in order for them to participate in any of the above Bikeability children's cycle training?
N/A.
21. What was the price paid by the participant to loan a bike in order to participate in any of the above cycle training?
This information is exempted under S-43
22. What was the price paid by the Authority to loan a bike in order to participate in any of the above cycle training?
This information is exempted under S-43
23. Who owns the pool of bikes that are loaned to children? Who maintains the pool of bikes, where are they stored and how are they transported?
N/A.
24. How many Dr Bike sessions have been delivered in schools in support of Bikeability cycle training?
104
25. What was the average period of time that each Dr Bike session was delivered for
This information is exempted under S-43
26. How many bikes were assessed and/or serviced as part of Dr Bike sessions (total annual figure)
This information is exempted under S-43

27. How many Learn to Ride / Balance Bike sessions have been delivered and how many children aged between 3yrs - 10yrs participated?

This information is exempted under S-43.

Please quote the reference number 779934 in any future communications.

If you are dissatisfied with the outcome or the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within **20 working days** of the date of receipt of the response to your original email or letter and should be addressed to:

Information Officer, 10th Floor (front), Lynton House, High Road, Ilford, IG1 1NN or sent to

xxx.xxxxxxxxxxx@xxxxxxxxx.xxx.xx

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire SK9 5AF.

Telephone: 01625 545 700

Website: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

Karen Hayes
Office Manager

