

Mr Nicholas Meny  
By Email: [request-528221-b1aa4f9b@whatdotheyknow.com](mailto:request-528221-b1aa4f9b@whatdotheyknow.com)

20 November 2018

Reference: 20181023.1

Dear Mr Meny,

**Freedom of Information (Scotland) Act 2002 – Release of Information**

**Subject: *Bicycle awareness of Edinburgh tram drivers***

Thank you for your request for information of 23 October 2018.

Your request has been processed and considered under the terms of the Freedom of Information (Scotland) Act 2002. Your request for information has been considered and the information is provided below.

1. **How many hours of training does a trainee tram driver go through prior to becoming a fully qualified tram driver in Edinburgh?**

Our Trainee Tram Drivers have to undertake a minimum of 85 driving hours over an 8-12 week Training Period.

2. **Of this training, how much is specifically dedicated towards awareness of and how to safely interact with people on bicycles?**

6-8 weeks of Training covers Professional Driving (this includes hazard perception, route knowledge and road markers) thus raising awareness of pedestrians, cyclists and other road users.

3. **Are tram drivers in Edinburgh required to hold a current, valid UK driving licence?**

To be eligible for a Tram Driver role an applicant must be over 18 years old, have a full UK driver's licence held for a minimum of one year with two years driving experience and no more than 3 penalty points.

4. **Do Edinburgh trams have forward facing cameras that record continuously?**

The trams do have cameras which record continuously but they are designed as rearward facing cameras i.e. rear-view mirrors and not for forward vision.

5. **Are members of the public able to request footage that has been recorded from an Edinburgh tram?**

Requests for CCTV footage would be considered under our GDPR rules subject to meeting certain criteria as noted within our GDPR request form which can be found on our website [www.edinburghtrams.com](http://www.edinburghtrams.com).

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

<b>Your right to seek a review</b>
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If you have made a request and are unhappy with the response from us (or have not had a response), you have the right to request a review from us. You can do this by writing to the:

Managing Director  
Edinburgh Trams  
1 Myreton Drive  
Edinburgh  
EH12 9GF  
Telephone: 0131 338 5776  
Email: [foi@edinburghtrams.com](mailto:foi@edinburghtrams.com)

Please note:

- Your request must be in a recordable format (email, letter, audio tape etc.)
- You have 40 working days upon receipt of this letter to ask for a review.
- You will receive a full response to your review request within 20 working days of its receipt.
- Please quote the reference number above in any future communications.

**Appealing to the Commissioner**

If you have already been through the two steps of making your request and requesting a review and are still not happy, you can appeal to the Scottish Information Commissioner

- You must submit your complaint to the Commissioner within 6 months of receiving our review response.

You can request an appeal by accessing the **Online Appeal Service** on the Commissioners' website. This is the best way to make an appeal, it provides help in real time and collects exactly what the Commissioner needs so they can investigate your case quickly.

Click [here](http://www.itspublicknowledge.info/Appeal) to access the online appeal service. [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal)

If you don't wish to appeal online, you can contact the Commissioner. Your appeal must be in a format that can be kept for future use, e.g. in writing, by email or a recording on an audio or video tape.

**Send your appeal by email**

If you want to send your appeal by email, you should send your email to [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

**Send your appeal by post**

If you want to send your appeal by post, you should send your letter to:  
Office of the Scottish Information Commissioner

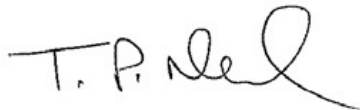
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

If you need help making an appeal you can contact the Commissioner's Office:  
E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)  
Telephone: 01334 464610

You can find further information on making an appeal on the Commissioner's website. Click [here](#).  
Website [www.itspublicknowledge.info](http://www.itspublicknowledge.info)

Further information about your rights and accessing information is available on our website ([www.edinburghtrams.com](http://www.edinburghtrams.com)) in the Freedom of Information Section.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'T. P. Neil', with a stylized flourish at the end.

**Tom Neil**  
**Finance Manager**