

Information Governance

Gyle Square
1 South Gyle Crescent
Edinburgh
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5 February 2020

Your Ref: Fol
Our Ref: MV/Fol/2020-000015

Enquiries to: DaS-FOI team
Email: nss.it-foi@nhs.net

Mr. W. Trevor
Via email
email: request-632685-122244b4@whatdotheyknow.com

Dear Mr Trevor,

Fol 2020-000015

Thank you for your Fol request of 8th January 2020; seeking information on the organisation's use of software systems. We have pleasure in confirming the answers as follows, in order of your questions:

'I would be grateful if you could please answer the following questions related to the software systems used by your organisation.'

Does your organisation use any bespoke software systems?

Yes

if yes:

What is the core purpose of these system/s?

Various in support of services provided by National Services Scotland (see www.nhsnss.org)

What is the total value of each of these contracts over their respective terms?

Not applicable

When does the current contract term for these system/s expire?

Not applicable

What independent quality assurance and testing was carried out these system/s?

Bespoke Software Developments go through Unit, System and User Acceptance Testing by independent Teams before being released to Production Environments.'

We hope this information is helpful to you. Please do not hesitate to contact us via email at nss.it-foi@nhs.net if I can be of any further assistance.

If you are unhappy with any aspect of how we have dealt with your request you can make representations to us asking us to review the handling of your request. Please write, within 40 working days of the date of this correspondence to:

Associate Director of Corporate Affairs and Compliance
NHS National Services Scotland
Headquarters
Gyle Square
1 South Gyle Crescent
Edinburgh
EH12 9EB

If after a review you are still unhappy, you also have the right to apply to the Scottish Information Commissioner, who can be contacted at Kinburn Castle, St Andrews, Fife, KY16 9DS, or via their [online Appeal form](#).

If you have any queries about this letter, please contact us at the above address.

Yours sincerely,

Digital and Security