

Sanctions Notifications

Summary

A central information source to assist agents in identifying the correct notifications when considering sanctionable failures.

Content

The Sanctions notifications hub is a central information source to assist agents with identifying the correct notifications when considering sanctionable failures.

Good reason gather notifications

Good reason gather notifications are sent to the claimant only, no partner notification is required.

UC70 Low level FTA Work Search Review Reason Gather letter

UC72 Lowest or Low level (except for low level FTA WSR) good reason gather

UC38a Low level good reason reminder

UC71 Medium / Higher level good reason gather

UC38 Medium / Higher level good reason reminder

UC39 Low level FTA Telephone Work Search Review Reason Gather letter

UC69 Good reason gather further information required

UC84 Loss of pay through misconduct

UC84a Loss of paid work

Decision outcome notifications

When a decision has been entered into the Universal Credit Agent Portal, a system generated notification will be sent to the claimant / partner.

To assist with the completion of the notifications mandatory fields, see Completing Sanction Notifications - Hints and Tips.

UC105 Sanction not applied

UC380 Sanction not applied partner

UC140c Lowest level sanction applies

UC96a Lowest level sanction complied

UC104b Lowest level sanction applies partner

UC378 Lowest level sanction complied partner

UC140a Low level sanction applies

UC96 Low level sanction complied

UC104a Low level sanction applies partner

UC379 Low level sanction complied partner

UC140 Medium/higher sanction applies

UC104 Medium/higher sanction partner

UC136 Provider decision outcome

Legacy sanction notifications

UC138 Legacy sanction

UC381 Legacy sanction partner

Revision / sanctions lifted notifications

UC197 Revised sanction decision

UC94 Sanction lifted claimant

UC98 Sanction lifted partner

Explanation / Reconsideration / Appeals notifications

UC103 Explanation of decision (Higher/Medium/Low level)

UC103a Explanation of decision (Lowest level)

UC99 Reconsideration (favourable) claimant

UC178 Reconsideration (favourable) partner

UC95 Appeal (favourable) claimant

UC174 Appeal (favourable) partner