

DfI Roads
Eastern Division

Mr Karim Adib

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Being Dealt With By: M. Morrow
Direct Line: 028 905 26268

Our Ref: DFI/2021-0397

Date: 26 November 2021

Dear Mr Adib

STREET LIGHT RELATED COMPLAINTS SINCE JANUARY 2019

Thank you for your email dated 01 November 2021 requesting, under the Freedom of Information Act, any information held by this office to include:

- How many street light related complaints have you received in Belfast since January 2019?

In considering your request on behalf of the Department I have determined that the information requested falls under the aegis of the Environmental Information Regulations 2004, as opposed to the FOI Act 2000.

A guide explaining the Environmental Information Regulations can be found at: <https://ico.org.uk/for-organisations/guide-to-the-environmental-information-regulations/what-are-the-eir/>.

For the purposes of this response, complaints have been interpreted as any correspondence or notifications in relation to street lighting. In response to your request, I can confirm the following;

- The number of street lighting complaints received by the Department between 01 January 2019 and 31 October 2021 was 16,410.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Departmental Information Manager
DfI Information Management Unit
Clarence Court
10-18, Adelaide Street
Belfast
BT2 8GB
dfiimu@infrastructure-ni.gov.uk

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

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Yours sincerely



KEVIN MONAGHAN
Divisional Roads Manager