



Public Consultation notes BtB

## **12-10-12 Northampton Saints Ground**

### **EMAS Attendee's**

**Phil Milligan**

**Andrew Spice**

**Richard Clayton**

**Mark Gregory**

**Mel wright**

Q. Ambulances are poor at present, they are dispatched from there area and do not get back, this leaves areas uncovered for long periods of time, how will this improve the situation.

Q. Because Daventry doesn't have many 999 calls, will they get a lesser service as the town (Northampton) gets more. Will the Ambulances always be there?

A. Answer by Phil Milligan. Efficiencyes which will be built into the system will ensure that we have adequate Ambulance cover in rural areas, BtB is about increasing cover not reducing it.

Q. Under the new proposal is it not true that resources will get pulled into Leicester and Lincs and never reach a standby point?

Q. we feel that two hubs in Northants is not enough, will the proposals consider more?

Q. Is there enough fuel in the vehicles to sustain a constant move from point to point?

Q. Will cover be increased under these proposals by increasing frontline staff?

Q. Will co-responding by the fire service continue?

Q. How will healthier together fit into our proposals, surely closing an A&E Dept. will affect where you place your stations?

Q. What will happen in bad weather such as Snow, how will the staff get into the Hubs?

## **Kettering Conference centre – 24-10-12**

### **EMAS Attendees**

**Andrew Spice**

**Mark Gregory**

**Tracey Angus**

**Paul StClair**

Q. How will we ensure the Ambulances maintain there clean standards if they are out all the time, where will crews clean them



A. this is about preventing crews from having to clean vehicles, they should be performing their skills not scrubbing Ambulances, this should be done by a professional team in a specific hub.

Q. Why are we not including any performance data in our consultation document, we are not being clear.

Q. Where did the 30 minutes to check a vehicle come from, it takes nowhere near that time?

Q. Crews will not be able to restock at CAPS, should we not be placing stores in the CAPS to prevent further downtime?

Q. Currently if staff finish late they incur a 13-14 hour shift, if they then have to travel home from a hub which is further away, this will include their shift.

A. The shift duration will be the same due to the hubs being sited near to acute hospitals, however this is about increasing crew availability at shift start and finish times by having more available vehicles, therefore end of shift overtime should reduce.

Q. Will the board support the views of the public or have they made up their minds?

Q. Have we considered co-locating with the fire service to increase hubs but reduce costs?

Q. Will the sale of the land be dealt with by professional agents

Q. Why are all of the meetings during the day, we should have them at night when people are able to attend.

Q. Are we taking into consideration the growth in population?

Q. Are we planning to increase the fleet?

## **Daventry Overview and Scrutiny 22-11-12**

### **EMAS Attendees**

**Andrew Spice**

**Mark Gregory**

Q. we are concerned about Ambulance response times, we need to stop worrying about the bricks and buildings and focus on how and if this will enhance the service.

Q. why only two hubs in Northants and why where they are, why not have one in Daventry?

Q. Do we have the unions on board with the proposals?

Q. Are we listening to all of the negative feedback?

Q. if this is not a cost cutting exercise, then why are we changing?

Q. will the financial savings be reinvested into front line services?

Q. Is EMAS to Large, Two Shires were top performing now EMAS is the worst



Daventry (The Abbey) meeting 3-12-12

EMAS Attendees

Andrew Spice  
Mark Gregory

Public are worried about response times and staffing levels, Daventry is an expanding area.

Q. Why no hub in Daventry

Q. Will the CAP have the same level of cover as the current station, with the same facilities?

Q. Why is the chief Exec not present tonight?

Q. Are current levels of complaints based around time to scene or time to back cars up?

Q. How long will it take to get from the Hub back to Daventry and will we really get there?

Q. Why can't the HQ in Notts be sold as well as the stations?

Q. What population would a town need to qualify for a hub?

Q. Is it not better to have more Paramedics and less vehicle cleaners?

Q. have the trust thought about the increased travelling costs for staff?

Q. Where will the moiney come from and will the surplus be reinvested into front line services?

Q. Is the background data to this in the public domain and if not why not?

Q. Is this really financially viable

Q. Can 0100hr finishes be abolished?

**Corby Council Chambers 5-12-12**

**EMAS Attendees**

**Andrew Spice  
Mark Gregory  
Tina Richardson**

Q. How much will it cost to set the hubs up?

Q. Corby Ambulance Station isn't that old, why close it?

Q. How much will the CAPS cost?

Q. Will crews start from CAPS?



Q. how is this in the interest of the staff and how will it promote their welfare?

Q. Are the Public aware?

Q. Will there be redundancies?

Q. how will it fit in with Healthier together?

Q. Has the decision already been made?

Q. Northants should have four hubs not two

Q. Will crews restock at CAPS?

Q. What about the weather and Snow, how will staff get in to work?

Q. Public awareness needs raising.