Public Consultation Meeting Cleethorpes Memorial Hall Thursday 18th October 1300hrs

Points Raised

- Is the proposal just involving the A&E service? As we still have PTS in the North an North East Lincolnshire area where will it be based, the general feeling is that Local would be better and more cost effective.
- Closing Grimsby Ambulance station would not save money and the only way to improve our delivery would be to increase staff to match the increase in 999 calls.
- The map published is misleading as current standby points are not on the original map, there are currently 155 stations and standby points and the number is being reduced to 131, standby points are currently uncovered due to the volume of calls, if there isn't any plans to increase staff then this will not be any different in the new model making the CAPs a waste of money.
- Concerns raised over the location of the Hub in this area (Elsham)
- How can moving the Hub to Elsham be cost effective if hubs are moving further away, there will be an increase in fuel costs for staff getting into work also an increase in fuel cost for EMAS as vehicles will have to travel an extra 40miles a day to get to the CAPS, how can this improve the green footprint?
- Will there be provisions for crews to restock consumables and drugs locally, If they have to travel to Elsham when they need to refuel and re stock this will create more downtime for vehicles.
- How can closing the biggest and busiest stations in Lincolnshire improve service delivery?
- The statement in the presentation that crews spend 20 30 minuets checking vehicles before they can respond to an emergency is misleading and sating that checks will take 3 minuets in the future is unrealistic.
- What security will the CAPs have to prevent them being vandalised?
- Concerns over crews covering other areas and delays in responses, an upgrade to the navigation system is needed as the current system is out of date.
- What facilities will the CAPs have and will they accommodate more than 1 crew at a time.

- Where will staff have their breaks? Are there going to be facilities on Ambulances for staff to carry food to take meal breaks at CAPs?
- Concern over the distance from Grimsby of the proposed hub and staff being used at the end of shift travelling back to the hub increasing EOS overtime.
- Is there a possibility for staff to start and end their shift at a selected CAP?
- Currently on the map there isn't a CAP showing at the Isle of Axholme, concerns about this as it is a highly populated area.
- What % increase in performance will all these changes make.
- Why are the trust not going back to health commissions and asking for an increase in funding for more vehicles and staff?
- If the consultation finishes on 17/12/12 is there enough time to evaluate and consider all the concerns raised before January before the final proposal is put to the board.