

Being the Best Event Feedback Form

Meeting:	Leicester City
Time and Date:	18.00 on 10 October 2012
Venue:	The Peepul Centre
EMAS Attendees:	Pete Ripley, Karlie Thompson, Louise De Groot, Mick Jones, Sharon Michel
Number of Attendees:	3
Press in Attendance:	The Leicester Mercury

<p>Main Topic Discussed:</p> <p>Standby points</p> <p>Response times in the rural areas</p> <p>Cost of Hubs and Community Ambulance Posts</p> <p>Foundation Trust</p> <p>Number of vehicles in the Trust</p>
<p>Positive Feedback:</p>
<p>Main Concerns Raised</p> <p>Standby points not included on the existing map showing the stations but they are included in the new map of hubs – information is misleading.</p> <p>Cover does not look good in the rural area. How will response times improve with the new model?</p> <p>How much are the changes going to cost? Would it be better to invest in the existing stations? Has a business case been drawn up?</p> <p>Why have the stations been left to get in such disrepair? – EMAS should have been maintaining them.</p> <p>What investment will there be?</p> <p>What staff losses will there be?</p> <p>How many vehicles does the Trust have to respond to calls (compared to last year and what number will there be in the future)?</p> <p>How environmentally friendly are the new hubs going to be?</p> <p>The decrease in stations and creation of hubs will make it easier to privatise the ambulance service. (Phil Milligan already owns private care homes and Stuart Dawkins has involvement in the Chamber of Commerce).</p> <p>Foundation Trust – believed this is about reducing head count and cost cutting.</p>

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Brief Meeting Evaluation:

Good questions asked. Lots of research done by the two attendees who asked the questions. Some political agenda to their questioning.

Any Other Comments:

One attendee may request information via FOI in regards to vehicle numbers and finance.

Patient Transport Services was raised in relation to the loss of staff and it was queried whether the problems with Arriva had impacted on EMAS in relation to call volume.