

Being the Best

Retford Public Consultation

Best Western Hotel

*Wednesday 28th October 2012:
attendees*

115+

Q = Question

A = Answer

O = Opinion

Father Bill (CHAIR) Opens meeting / Phil Milligan – Intro to purpose of the meeting & structure and PPT slides

O. **with reference to figures on response time** question these numbers and requested evidence of this

CHAIR opened meeting for questions

Graham Knox (labour councillor)

O: Disgusted with EMAS Proposal, can confirm I against the closure of station in Retford.

“We don’t want Hubs, we want our stations to stay open, and we want this for Worksop as well”

Q: “no confidence in the proposal, stations need to be kept and refurbished, what has gone wrong over the last 2 years, EMAS has the highest sickness rate out all service providers? Unacceptable

Phil Mitton (CCG)

O: Clearly issues with Service model, CCG are working with EMAS to explore other options

Q: how many staff/vehicles

O: Public Sector organisations should work together more

John Mann

O: congratulations on running a properly publicised public meeting, the Proposal is a none started, the process is in adequate, **Phil refers to Hub in Langel** Mr Mann suggests this is new and he was not aware of **Phil dismissed this as was referred to back in July 2012** Mr Mann informed of petition in circulation against the proposal.”Retford has a 3rd of landmass as Nott’s listen to the Staff and

their problems, look at the stats of response times” “Retford are not prepared to accept a solution that works in only certain areas, in particular the rural areas”

“The proposal needs to be tried and tested as this is about saving lives, The model doesn’t suit our needs and will result in a 3rd class service”

CHAIR opened the floor to additional questions

O: Retford is seen as the Black Hole of Nottingham, **reference to other public sector loses in the area over the last 2 years**

Q: what is the cost of these Hubs, and where does this come from?

Q: speculated that CFR’s are determining response times, if so will we be paying for their fuel?

Q: What financial calculations have been done to staff clocking on and off and cleaning vehicles?

Q: have we discussed this with other Sectors to see how best case scenario could be?

Q: Do fuel cards an option for CFR’s and crew to avoid staff have to go back to hub to fill up?

O: “we Pay therefore we expect a service! We demand the same service as Nottingham.”

O: suggestion of Hub at Bassetlaw hospital

Q: a Model depends on the input and briefing; will we publish this to the public?

Q: is the modelling complete, and when will EMAS present this information

O: “if we keep treating CFR’s and staff like this EMAS will lose them”

Q: Who will be responsible for these people dying if coming from Mansfield?

O: Cost cutting exercise

O: CFR’s need compensating

Paramedic and resident of Retford

O: More double crew ambulances needed, hospitals are getting further away and supporting public.
“Only option is to design own Rotas

O: Amazed by what’s not in the document, states 13 hubs will be built and this is not the case.

“Clinicians will lead the way EMAS have no idea”

Tony Roberts:

60 yr. old resident of Retford, desperate need for improvement EMAS showing no acknowledgement of any issues, Model is based on population density, Insulted that EMAS have come to Bassetlaw with Nottingham stats.

Julie Snow:

No confidence in EMAS, fudging issues, have we considered any concerns of the public.

O: "Document is propaganda, we don't mind this document being rubbish but we won't stand for the same with our service. We choose the system we already have!

CHAIR closed meeting

Phil thanked all for input confirmed this was consistent and powerful and EMAS will look into