## Being the Best Event Feedback Form

Meeting:	Northamptonshire LINk Board
Time and Date:	10.00 hours on 01/11/12
Venue:	White Water Rafting Centre, Northamptonshire
EMAS Attendees:	Karlie Thompson, Pete Burnett, Martin Claydon, Sharon Michel
Number of Attendees:	11
Press in Attendance:	No

# **Main Topic Discussed:**

Cover in the rural area.

How was the location of CAPs decided.

How the Northamptonshie Crisis Response team fit in to the restructure.

The impact of the Healthier Together consultation in Northamptonshire.

Foundation Trust.

#### **Positive Feedback:**

Community first responders are extremely useful in rural areas. This needs to be expanded. LINk chair encouraged the attendees to speak with other organisations to help expand this facility.

Cross border support from other Trusts when jobs come in on the border of counties.

#### **Main Concerns Raised**

Cover in the rural areas – need to ensure rural is adequately covered. Many of the jobs in the rural areas are serious or fatal.

Staffing numbers - ensure there are enough suitably qualified staff with the appropriate training.

The Healthier Together consultation may impact on the division as it may mean travelling much further to an A&E department. EMAS need to be liaising on this consultation.

## **Brief Meeting Evaluation:**

Generally fairly positive. Keen to work with EMAS to improve the service offered to patients. LINk would like to be involved at an earlier stage in any changes to service. LINk would like to see a "You said, We did" report issued to themselves prior to the final proposals being submitted to EMAS Trust Board.

#### **Any Other Comments:**

PTS was raised in relation to the KPIs they have to meet. Information on how EMAS performed in comparison to how NSL are now performing would be useful.

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