

01 April 2022  
Reference Number: 89579

**Freedom of Information Team**  
Suite 6, Carew House  
Beacon Technology Park  
Dunmere Road  
Bodmin  
Cornwall  
PL31 2QN  
Tel: 01208 834496  
Email: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net)

Emailed to: [request-846865-ebd6e255@whatdotheyknow.com](mailto:request-846865-ebd6e255@whatdotheyknow.com)

Dear Sir/Madam

## FREEDOM OF INFORMATION ACT 2000

Thank you for your request for information as detailed below, together with our reply.

| You asked us:   | Our reply:   |
|---|--|
| <p>We are currently updating data on your trust's clinical systems, specifically, your Bed Management, Diagnostic Reporting, Discharge Letters, and Integration Platform systems. Can you please complete the fields below with what you currently hold?</p> <p>Please enter 'No System Installed' under supplier name if your trust does not use the system:</p> <p>1) System type - Bed Management</p> <p>a. Supplier name</p> <p>b. System name</p> <p>c. Date installed</p> <p>d. Contract expiration</p> | <p>1)</p> <p>a. Servelec / Access</p> <p>b. Rio – electronic patient record (EPR)</p> <p>c. EPR first installed in the trust in 2011</p> <p>d. August 2022</p> |

Cornwall Partnership NHS Foundation Trust is committed to improving the health and wellbeing of patients, carers, staff and visitors and operates a Smokefree Policy. This means smoking is prohibited in all Trust premises ie buildings, grounds and vehicles. If you are a smoker ask any member of staff for free support.

We are a research active trust, to get involved in a research project, please email [cpn-tr.CFTresearch@nhs.net](mailto:cpn-tr.CFTresearch@nhs.net)

For information on mental health medication visit [choiceandmedication.org/cornwall](http://choiceandmedication.org/cornwall)

**Chair:** Margaret Schwarz - **Chief Executive:** Debbie Richards  
**Head office:** Carew House, Beacon Technology Park, Dunmere Road, Bodmin, PL31 2QN  
Tel: 01208 834600 Email: [cpn-tr.enquiries@nhs.net](mailto:cpn-tr.enquiries@nhs.net)



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| <p>e. Notes - e.g. we are currently out to tender</p> <p>f. Is this contract annually renewed? - Yes/No</p> <p>g. Do you currently have plans to replace this system? - Yes/No</p> <p>2) System type - Diagnostic Reporting</p> <p>a. Supplier name</p> <p>b. System name</p> <p>c. Date installed</p> <p>d. Contract expiration</p> <p>e. Notes - e.g. we are currently out to tender</p> <p>f. Is this contract annually renewed? - Yes/No</p> <p>g. Do you currently have plans to replace this system? - Yes/No</p> <p>3) System type - Discharge Letters</p> <p>a. Supplier name -</p> <p>b. System name -</p> <p>c. Date installed -</p> <p>d. Contract expiration -</p> <p>e. Notes - e.g. we are currently out to tender</p> <p>f. Is this contract annually renewed? - Yes/No</p> <p>g. Do you currently have plans to replace this system? - Yes/No</p> <p>4) System type - Integration Platform</p> <p>a. Supplier name -</p> <p>b. System name -</p> | <p>e. None – multi year renewal in progress</p> <p>f. Yes historically</p> <p>g. No</p> <p>2) 'No system installed' as per the definition provided. The Trust does have electronic order comms which does provide electronic results, but these are not automatically transmitted to the responsible clinician.</p> <p>3)</p> <p>3a. No system installed currently as per the definition provided</p> <p>3b. not applicable</p> <p>3c. not applicable</p> <p>3d. not applicable</p> <p>3e. An electronic discharge summary from our EPR based on medicine data in our electronic prescribing and administration (EPMA) is being planned.</p> <p>3f. not applicable</p> <p>3g. not applicable</p> <p>4)</p> <p>4a. Intersystems</p> <p>4b. Ensemble Healthshare</p> |
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|---|--|
| <p>c. Date installed -</p> <p>d. Contract expiration -</p> <p>e. Notes - e.g. we are currently out to tender</p> <p>f. Is this contract annually renewed? - Yes/No</p> <p>g. Do you currently have plans to replace this system? - Yes/No</p> <p>System definitions:</p> <p><b>Bed Management</b> – Real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements.</p> <p><b>Diagnostic Reporting</b> - Test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.</p> <p><b>Discharge Letters</b> - The ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.</p> <p><b>Integration Platform</b> - Software that supports the integration and interoperability of various clinical and management IT systems and services.</p> | <p>4c. System installed 2013</p> <p>4d. Rolling Contract. The TIE licence is contracted through our third-party Service Provider – Cornwall IT Services</p> <p>4e. An additional integration engine is being considered to support functionality including ICS wide referrals</p> <p>4f. yes</p> <p>4g. no</p> |
|---|--|

If you have any further queries, please contact me.

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If you are not satisfied with the response to your request, you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case and they will make a decision as to whether your request was managed correctly.

If you would like to request a review, please write to:

Head of Information Governance  
Cornwall Partnership NHS Foundation Trust  
Suite 6, Carew House  
Beacon Technology Park  
Dunmere Road  
Bodmin  
Cornwall  
PL31 2QN

If you remain dissatisfied, after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct the Trust to respond to your request differently, if it is considered that your request was handled incorrectly.

You can contact the Information Commissioners Office at the following address:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

The Trust continually strives to provide the best possible service to people who request information using the Freedom of Information Act 2000 legislation. To help achieve this, the Trust would be most grateful if you would complete, and return, the attached Applicant Satisfaction Survey form.

Yours sincerely



Caroline White  
Executive Director of Corporate Affairs and Assurance