

Emmanuel Phillips

Date: 7<sup>th</sup> April 2022Via email: [request-846953-0987d2cf@whatdotheyknow.com](mailto:request-846953-0987d2cf@whatdotheyknow.com)Tel: 01856 888 220  
Email: [ork.foirequests@nhs.scot](mailto:ork.foirequests@nhs.scot)

Dear Mr Phillips,

**RE: Freedom of Information Request 202122 / 428 – Clinical Systems**

Your Query and <b>NHSO Response</b>	Date of Request	March 2022
<p>We are currently updating data on your trust's clinical systems, specifically, your Bed Management, Diagnostic Reporting, Discharge Letters, and Integration Platform systems. Can you please complete the fields below with what you currently hold?</p> <p>Please enter 'No System Installed' under supplier name if your trust does not use the system:</p> <p><b>System type - Bed Management</b></p> <p>Supplier name - <a href="#">Intersystems</a></p> <p>System name - <a href="#">TrakCare</a></p> <p>Date installed - <a href="#">June 2015</a></p> <p>Contract expiration - <a href="#">rolling contract in place</a></p> <p>Notes - e.g. we are currently out to tender</p> <p>Is this contract annually renewed? - <del>Yes</del>/<a href="#">No</a></p> <p>Do you currently have plans to replace this system? - <del>Yes</del>/<a href="#">No</a></p> <p><b>System type - Diagnostic Reporting</b></p> <p><b>Please note only tests carried out at Grampian are reported back using the following application</b></p> <p>Supplier name - <a href="#">Intersystems</a></p> <p>System name - <a href="#">TrakCare</a></p> <p>Date installed – <a href="#">June 2015</a></p> <p>Contract expiration – <a href="#">Rolling contract in place</a></p> <p>Notes - e.g. we are currently out to tender</p> <p>Is this contract annually renewed? - <del>Yes</del>/<a href="#">No</a></p>		

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Kirkwall, Orkney, KW15 1NZChair: Meghan McEwen  
Chief Executive: Michael Dickson*Orkney NHS Board is the common name of Orkney Health Board*

Do you currently have plans to replace this system? - ~~Yes~~/No

**System type - Discharge Letters**

Supplier name - NHS Grampian developed in house

System name - CDD

Date installed – January 2019

Contract expiration – Rolling contract in place

Notes - e.g. we are currently out to tender

Is this contract annually renewed? - ~~Yes~~/No

Do you currently have plans to replace this system? - ~~Yes~~/No

**System type - Integration Platform – No system installed**

Supplier name -

System name -

Date installed -

Contract expiration -

Notes - e.g. we are currently out to tender

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

**System definitions:**

Bed Management – Real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements.

Diagnostic Reporting - Test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Discharge Letters - The ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Integration Platform - Software that supports the integration and interoperability of various clinical and management IT systems and services.

I hope this helps with your request.

NHS Orkney is a small remote and rural health board within Scotland. All responses to Freedom of Information requests are collated in accordance with the terms of the Freedom of Information (Scotland) Act 2002.



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Under section 20(1) of the Act, if you are dissatisfied with the way NHS Orkney has dealt with your request, you have a right to ask for a review of our actions and decisions in relation to your request.

A request for review should be made within 40 working days of receipt of this letter and NHS Orkney will reply within 20 working days of receipt. Review requests should be sent in writing to Dr Louise Wilson, Director of Public Health, NHS Orkney, The Balfour, Foreland Road, Kirkwall, Orkney, KW15 1NZ or by e-mail via [ork.foirequests@nhs.scot](mailto:ork.foirequests@nhs.scot).

Requests for appeal should be made in writing to: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS. Telephone: 01334 464610, Fax: 01334 464611, Email: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info) or on the online appeal portal [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal).

FOI responses (subject to the removal of personal information) are published on NHS Orkney's website at: <http://www.ohb.scot.nhs.uk/foi-response-disclosure-log>.

Yours sincerely,

Freedom of Information Officer  
NHS Orkney



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