

26/05/2022

Dear Requester,

FOI 1263

Thank you for your Freedom of Information request which was received within the Trust.
Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

System type - Bed Management

Supplier name - Nervecentre / Extramed

System name - Nervecentre / Alcidion

Date installed – 2019 / 2003

Contract expiration – 2025 / 2023

Notes - e.g. we are currently out to tender

Is this contract annually renewed? Yes

Do you currently have plans to replace this system? No

System type - Diagnostic Reporting

Supplier name - Wellbeing

System name - CRIS

Date installed – October 2006

Contract expiration – May 2025

Notes - e.g. we are currently out to tender

Is this contract annually renewed? No

Do you currently have plans to replace this system? No

System type - Discharge Letters

Supplier name - Clinisys

System name - ICE

Date installed - 2009

Contract expiration - 2024

Notes - e.g. we are currently out to tender

Is this contract annually renewed? Yes

Do you currently have plans to replace this system? - No

System type - Integration Platform

Supplier name - Intersystems

System name - TIE

Date installed - 2012

Contract expiration - 2024

Notes - e.g. we are currently out to tender

Is this contract annually renewed? Yes

Do you currently have plans to replace this system? No

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests *for internal review* should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust