

Information Rights

bbc.co.uk/foi bbc.co.uk/privacy

P. Dawson

request-704105-2b9f1f34@whatdotheyknow.com

01 December 2020

Dear P. Dawson,

Freedom of Information Request - RFI20201730

Thank you for your request to the BBC of 05 November 2020 seeking the following information under the Freedom of Information Act 2000 ('the Act'):

I have a TV license and a portable device, please confirm anywhere that it is not permissible to watch iPlayer on a portable device under your user regulations.

Due to rights agreements, you need to be in the UK to stream and download programmes or watch BBC TV channels on BBC iPlayer, meaning that you are not able to use iPlayer when outside of the UK. Further information can be found here:

https://www.bbc.co.uk/iplayer/help/questions/watching-outside-the-uk

Appeal Rights

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your reference number. A request for an internal review must be made within 40 working days of receiving the BBC's response to your original request.

If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, Tel: 0303 123 1113 or see https://ico.org.uk/.

Yours sincerely

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BBC Legal