



**Scottish
Ambulance
Service**
Taking Care to the Patient



Chair David Garbutt QPM
Chief Executive Pauline Howie OBE

Our ref: FOI/1128/17

05 April 2018

Dear Dr Coull,

FREEDOM OF INFORMATION REQUEST

Thank you for your email of 24 March 2018 requesting information under the Freedom of Information (Scotland) Act 2002 which has been processed.

Detail

You asked for the following information:

Please could you provide the number of times BASICS responders were tasked to 999 calls over the last 2 years, tabulated by month and ACC (i.e.: West, North, East).

Response

Please see tables below which detail the number of BASICS responders that have been allocated to an incident and the number that have arrived on scene, split by ambulance control centre.

BASIC Responder Resources Allocated

	East ACC	North ACC	West ACC	N/A	Sum:
Mar 2016	8	40	2	1	51
Apr 2016	10	46	1	2	59
May 2016	10	39	8		57
Jun 2016	11	22	3	3	39
Jul 2016	5	37	6	2	50
Aug 2016	6	52	6		64
Sep 2016	7	33	4	1	45
Oct 2016	9	29	4	2	44
Nov 2016	9	41	1	1	52
Dec 2016	4	41	4		49

Jan 2017	3	33	6		42
Feb 2017	5	25	10		40
Mar 2017	1	21	5		27
Apr 2017	1	38	3		42
May 2017	8	25	9		42
Jun 2017	2	28	1		31
Jul 2017	3	23	5		31
Aug 2017	1	17	3		21
Sep 2017	5	37	1		43
Oct 2017	4	66	3		73
Nov 2017	1	68		1	70
Dec 2017	7	97	8	1	113
Jan 2018	1	63	2	2	68
Feb 2018	3	78	1		82
Sum:	124	999	96	16	1235

BASIC Responder Resources Arrived Scene

	East ACC	North ACC	West ACC	N/A	Sum:
Mar 2016	7	32	2	1	42
Apr 2016	7	31	1	1	40
May 2016	10	32	6		48
Jun 2016	10	14	1	3	28
Jul 2016	3	24	4	1	32
Aug 2016	5	36	4		45
Sep 2016	7	23	4		34
Oct 2016	6	19	4	1	30
Nov 2016	7	32	1	1	41
Dec 2016	4	26	1		31
Jan 2017	2	23	5		30
Feb 2017	4	20	7		31
Mar 2017		15	4		19
Apr 2017	1	26	3		30

Scottish Ambulance Service, National Headquarters, Gyle Square, 1 South Gyle Crescent, Edinburgh EH12 9EB

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May 2017	8	21	4		33
Jun 2017	2	21	1		24
Jul 2017	2	22	5		29
Aug 2017	1	13	2		16
Sep 2017	2	34	1		37
Oct 2017	4	44	3		51
Nov 2017		45		1	46
Dec 2017	4	64	4	1	73
Jan 2018	1	48		1	50
Feb 2018	3	46			49
Sum:	100	711	67	11	889

Review Procedure

If you are dissatisfied with the way in which I have dealt with your request, you are entitled to require a review of this decision. Should you decide to request a review you must:

Apply for a review of our decision in writing within 40 working days of the date of this notice and include:

- An address for further correspondence
- A description of the original request and
- The reason(s) why you are dissatisfied with our decision.

You should address your request for a review of decision to:

Mark Hannan
Head of Corporate Affairs and Engagement
Scottish Ambulance Service
National Headquarters,
Gyle Square,
1 South Gyle Crescent,
Edinburgh, EH12 9EB
0131 314 0000
E-mail: mark.hannan3@nhs.net

The requests for a review will be passed to another manager who was not involved in the original decision to assess the application.

Following the review you will receive notice of the result as soon as possible but in any case within 20 working days of us receiving it. Our response will explain the decision of the reviewer as well as details of how to appeal to the Office of the Scottish Information Commissioner if you remain dissatisfied with the review decision reached by us.

If you wish to appeal to the Scottish Information Commissioner you may do so at the details below:

Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
KY16 9DS

Telephone: 01334 464610

e-mail: enquiries@itspublicknowledge.info

You can also make your appeal online via the Commissioner's website at www.itspublicknowledge.info/Appeal. This link gives you help in real time explaining exactly what is needed so the Commissioner can investigate your case quickly.

Should you have issues you would like to discuss about this process, please contact me.

Yours sincerely

Lora Vernon
Corporate Affairs and Engagement