



Public Health Directorate
Public Health and Regulation
Carrie Abbott, Service Director

By email to:
Jamie Dixon
request-728111-
b47d77e1@whatdotheyknow.com

My Ref: FOI/1969
Your Ref:
Date: 17 March 2021
Enquiries to: Information Requests
Direct Dial: 01226 77 5759
E-Mail: informationrequests@barnsley.gov.uk

Dear Jamie,,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that Public Health & Regulation has now completed its search for the information which you requested by e-mail on 17 February 2021.

Your questions and my findings are as follows:-

Under the Freedom of Information Act, I would like to request the total number of noise complaints relating to vehicle noise, received by the council in the last year (2020).

We received 7 complaints about vehicle noise in 2020.

If you have any queries about this letter, please contact Information Requests on (01226) 77 5759. Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Customer Feedback and Improvement Team
PO Box 634
Barnsley
S70 9GG
email:informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:-

Customer Services Team
Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF
website address: www.ico.org.uk

Yours sincerely

A handwritten signature in dark ink, appearing to read 'C. Abbott'.

Carrie Abbott
Service Director

COPYRIGHT STATEMENT

(©) Barnsley Metropolitan Borough Council

This information is a relevant copyright work for the purposes of the Copyright, Designs and Patents Act 1988. It is owned solely by Barnsley Metropolitan Borough Council but you are able to use and re-use it freely without charge, including for commercial purposes, in accordance with the terms of the Open Government Licence found at The National Archives Website <http://www.nationalarchives.gov.uk/doc/open-government-licence>

You can also write to the Information Policy Team, The National Archives, Kew, Richmond, Surrey TW9 4DU

When re- using the information please ensure that you:

Acknowledge the copyright and source of the information by including the following attribution statement: "Contains Barnsley Metropolitan Borough Council information (©) Barnsley Metropolitan Borough Council. Licensed under the Open Government Licence."

Include the same acknowledgement in any sub-licences you grant, and a requirement that any further sub-licences do the same.

Do not use the information in a way that suggests that Barnsley Council endorses you or your use of the information.

The information is licensed "as is". Barnsley Council is not liable for any errors or omissions in the information and shall not be liable for any loss, injury or damage of any kind caused by its use.

PO Box 634, Barnsley, South Yorkshire S70 9GG