

FDN-274047 Annex A

Number of complaints PHSO received about Barking, Havering and Redbridge University Hospitals NHS Trust

Year	Received	Accepted	Investigations concluded	Investigation Outcomes		
				Upheld	Partly upheld	Not upheld
2013/14	119	25	13	1	6	5
2014/15	111	19	24	8	10	4
2015/16	72	11	15	2	8	4