



**Gofynner am/  
Please ask for:** Information Governance  
and Compliance

**Tel:** 01443232355

**E-bost/E-mail:** InformationGovernance@southwales-fire.gov.uk

**Our ref:** IG002378

**Dyddiad/Date:** 10<sup>th</sup> August 2023

## RE: Request for Information held by SWFRS.

Your request ref: IG002378 has been dealt with under the Freedom of Information Act 2000.

**You asked us:** How many times were you called out for bariatric assists / bariatric incidents in 2019, 2020, 2021, 2022 and 2023 (broken down by year, and, if possible, by month).

### Scope:

Date Range: 1st January 2019 to 31st July 2023.

Statistical returns measure Bariatric incidents using the IRS record of SSC Level 3 'Bariatric person (overweight)'.

Bariatric incidents include where Fire Service crews are called to assist other agencies with a person who is 25 stone or more in weight, or a person who has limitations in health due to their weight, physical size, shape, or width.

### Data:

Data is sourced from the Fire Service Incident Recording System (IRS).

Data may be subject to change.



## Our response:

Year	Month	No. of Incidents
2019	January	6
	February	6
	March	6
	April	5
	May	4
	June	7
	July	8
	August	6
	September	4
	October	5
	November	7
	December	12
2019 Total		76
2020	January	21
	February	11
	March	10
	April	11
	May	13
	June	10
	July	14
	August	11
	September	8
	October	10
	November	12
	December	14
2020 Total		145

Year	Month	No. of Incidents
2021	January	17
	February	5
	March	14
	April	16
	May	16
	June	13
	July	17
	August	7
	September	4
	October	15
	November	13
	December	19
2021 Total		156
2022	January	17
	February	13
	March	12
	April	16
	May	22
	June	9
	July	14
	August	19
	September	17
	October	18
	November	18
	December	25
2022 Total		200
2023	January	26
	February	13
	March	24
	April	21
	May	22
	June	26
	July	24

Pencadlys Gwasanaeth Tân ac Achub De Cymru,  
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180  
[www.decymru-tan.gov.uk](http://www.decymru-tan.gov.uk)

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

**CODI YMWYBYDDIAETH - LLEIHAU PERYGL**

South Wales Fire and Rescue Service Headquarters,  
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180  
[www.southwales-fire.gov.uk](http://www.southwales-fire.gov.uk)

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

**RAISING AWARENESS - REDUCING RISK**



If you have any queries regarding your information request, please contact us at [InformationGovernance@southwales-fire.gov.uk](mailto:InformationGovernance@southwales-fire.gov.uk) quoting the reference number above in any future communication.

If you are dissatisfied with the handling or outcome of your information request, you have the right to ask for an internal review. An internal review will consider whether the handling or outcome of your request was appropriate, in line with the Freedom of Information Act 2000 and/or the Environmental Information Regulations 2004.

Internal review requests should be submitted to the Information Governance & Compliance Officer. You can submit a request by e-mail or letter to:

- **Email:** [InformationGovernance@southwales-fire@gov.uk](mailto:InformationGovernance@southwales-fire@gov.uk)
- **Mail:** Information Governance & Compliance Officer, South Wales Fire and Rescue Services HQ, Forest View Business Park, Llantrisant, CF72 8LX

Internal reviews will be conducted by the Senior Information Risk Owner, or their deputy. We aim to respond within 20 working days of the receipt of the request for an internal review.

If you are dissatisfied with the outcome of the review, then you may seek a review by the Information Commissioner's Office ("ICO"), which has the powers to uphold or overturn the decision. Please see ICO contact information below. South Wales Fire and Rescue Service will abide by the decisions of the ICO unless it considers itself to have grounds for an appeal to the First-Tier Tribunal (Information Rights).

- **Website:** <https://ico.org.uk/make-a-complaint/>
- **Email:** [icocasework@ico.org.uk](mailto:icocasework@ico.org.uk)
- **Mail:** Information Commissioner's Office, Wycliffe House, Wilmslow, Cheshire, SK9 5AF.
- **Telephone:** 0303123113

Please be aware that the ICO will be unlikely to accept a complaint until you have first been through our internal complaint's procedure first.

Yours Faithfully,

**Information Governance and Compliance**  
[InformationGovernance@southwales-fire@gov.uk](mailto:InformationGovernance@southwales-fire@gov.uk)

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