

Our Ref: FOI/2020.591/JM
Date: 15 October 2020

Mr M H Green
request-696638-814cb28f@whatdotheyknow.com

Dear Mr Green

Freedom of Information Team

The Oast
Unit D, Hermitage Court
Hermitage Lane
Barming
Maidstone
ME16 9NT

Phone: 01622 211900
Email: kcht.foi@nhs.net
Web: www.kentcht.nhs.uk

Request for information under the Freedom of Information Act

Thank you for your email dated 6 October 2020, requesting information regarding bank workforce and VMS arrangements.

Please find detailed below a summary of your request, together with our response.

Summary of your request:

In relation to your Healthcare Agency supply of Temporary Workers could you please provide the answers to the following questions in the below table:

- 1. Do you have a Master Vendor or Neutral Vendor arrangement in place?*
- 2. If yes, who is your current Master Vendor or Neutral Vendor Provider and which disciplines do they supply?*
- 3. What fill rates are achieved with your Master Vendor or Neutral Vendor Provider in the various disciplines?*
- 4. Are you charged a fee for the service and if so, what is the cost?*
- 5. What is the expiry date for your current contract/contracts?*

The Trust does not have a Master Vendor or Neutral Vendor arrangement in place; therefore question 2-5 are not applicable.

In relation to your Bank workforce expenditure please could you provide answers to the following questions:

- 1. Do you use any external/3rd parties to manage your bank workforce?*

No

- 2. If so, please provide the name of the provider and contract start and end dates.*

Not applicable

Chair John Goulston Chief Executive Paul Bentley

Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

3. Which bank software do you use and how long are you in contract with them?

Allocate Bank Staff – contract expires 31st January 2021.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: kcht.foi@nhs.net.

Please remember to quote the reference number in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner's offices will be closed for the foreseeable future, and are therefore unable to receive correspondence via post but can be contacted at <https://ico.org.uk/global/contact-us/>.

Yours sincerely

Freedom of Information Act Team

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Re-use of information

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example, to publish it.

If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.opsi.gov.uk. This will not affect your initial information request. If you wish to re-use any third party copyright material we have identified you will need to obtain permission from the copyright holders. Any enquiries regarding this document/publication should be sent to us at the address above.