

9th November 2020

Our ref: FOI/03987

Dear Ms Andrews

Thank you for your request for information.

Your Request & Our Response

In relation to your Healthcare Agency supply of Temporary Workers could you please provide the answers to the following questions in the below table:

1. Do you have a Master Vendor or Neutral Vendor arrangement in place?	I can confirm our Trust has a Mastervend in place for all clinical services.
2. If yes, who is your current Master Vendor or Neutral Vendor Provider and which disciplines do they supply?	Our current Master Vendor is Medacs.
3. What fill rates are achieved with your Master Vendor or Neutral Vendor Provider in the various disciplines?	N&M 70%. Medical – 60% and AHP 55% before cascade to second tier vend.
4. Are you charged a fee for the service and if so, what is the cost?	Specific details relating to pricing and payment structure are confidential and commercially sensitive due to the nature of the agreements we have in place, therefore we are exempting this information under section 43(2) of the Freedom of Information Act 2000 as disclosure would prejudice the commercial interests of the Trust.
5. What is the expiry date for your current contract/contracts?	The expiry date is the 7 th of February 2021.

Chairman: Pearse Butler

Chief Executive: Kevin McGee

RESEARCH MATTERS AND SAVES LIVES - TODAY'S RESEARCH IS TOMORROW'S CARE

Blackpool Teaching Hospitals is a Centre of Clinical and Research Excellence providing quality up to date care. We are actively involved in undertaking research to improve treatment of our patients. A member of the healthcare team may discuss current clinical trials with you.



<p>In relation to your Bank workforce expenditure please could you provide answers to the following questions:</p> <p>1. Do you use any external/3rd parties to manage your bank workforce?</p> <p>2. If so, please provide the name of the provider and contract start and end dates.</p> <p>3. Which bank software do you use and how long are you in contract with them?</p>	<p>Our Trust does not use any external/3rd parties to manage our bank workforce.</p> <p>N/A</p> <p>Our Trust uses Allocate Bankstaff and the contract ends on the 30th May 2022.</p>
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The information in this response is provided under the terms of the Open Government Licence. Please see here for more information:

<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

The following link is a customer satisfaction survey if you would like to leave feedback:

<http://www.bfwh.nhs.uk/our-services/hospital-services/information-governance/foi-questionnaire/>

If you are dissatisfied with our response to your request for access to information you may ask us to carry out an internal review. You should do this by writing to:

The Information Governance Manager
Blackpool Teaching Hospitals NHS Foundation Trust
Blackpool Victoria Hospital
Whinney Heys Rd
Blackpool
FY3 8NR

Email: bfwh.pso@nhs.net Requests for a review must be received within 40 working days following the initial response.

If you are not content with the outcome of our review, you may apply to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours Sincerely,

Stephen Connor
Freedom of Information Manager