



BANK OF ENGLAND

Mr John Detrixhe and Ms Alison Griswold

Via email to:

request-602688-9678ba20@whatdotheyknow.com

Information Access Team

Communications Directorate

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Please quote ref. CAS-12526-R7B8N8 on all correspondence

Dear Mr Detrixhe and Ms Griswold

Thank you for your email of 10 September in which you ask for access to the following under the Freedom of Information Act 2000 ('Fol Act'):

*'...your workers have ever conducted an on-site formal examination of a major cloud computing provider?
If the answer is yes, could you please tell us the dates of those examinations during the past two years?'*

The Bank of England (the 'Bank'), which includes the Prudential Regulation Authority (the 'PRA'), does not conduct 'formal examinations' of cloud computing providers. Therefore, I can confirm that the Bank has not undertaken this activity in the last two years.

Cloud computing providers sit outside the financial regulatory perimeter. The Bank's engagement with cloud computing providers is via PRA-regulated firms. We engage with regulated firms who may be in, or considering entering into a cloud outsourcing arrangement, to ensure they continue to meet our expectations for operational resilience.

Yours sincerely

Marc Obiols

Information Access Team

Your right to complain under the Fol Act

If you are unhappy with the Bank's response, you may ask for that decision to be reviewed internally. Please note that this will be subject to the Bank having received your submission within two months of the date of this response. In order to submit an internal review, please set out the grounds for your appeal and send it to Wendy Galvin, Information Access Team (TS-Mz), Communications Directorate, Bank of England, Threadneedle Street, London, EC2R 8AH or by email to enquiries@bankofengland.co.uk for the attention of Wendy Galvin.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Privacy notice

When you contact us, the Bank collects information about you. This includes your name, contact details and anything you choose to disclose in your correspondence.

We collect your personal data to assess your request and prepare our response to you. Our basis to process this data is that it is necessary for us to satisfy a legal obligation.

We will keep your personal data for 10 years. You can request that we no longer use your personal data, by contacting us via the website link below.

You have a number of rights under data protection laws, for example you have the right to ask us for a copy of the personal data the Bank holds about you. This is known as a 'Subject Access Request'. You can ask us to change how we process or deal with your personal data, and you may also have the right in some circumstances to have your personal data amended or deleted. To find out more about those rights, to make a complaint, or to contact our Data Protection Officer, please see our website at www.bankofengland.co.uk/privacy