

Maidstone Borough Council

Freedom of Information Act Request

Ref: FOI/1195

Date: 14/01/2020

### **Request and Response**

**Does your enforcement agent contract allow your enforcement agents to issue an indemnity against prosecution for themselves without the agreement of the council in cases where they have wrongfully seized and to vulnerable people**

N/A - we are not currently in any contracts.

**Have you ever allowed bailiffs to make their own settlement agreements where goods have to be returned?**

No.

**Would you allow enforcement agents to breach the equalities act if it meant your business rates were collected.**

No.

**How would you react if they did this without you knowing?**

The matter would be fully investigated.

**Would you class a secret indemnity which achieves a gain at the cost to the vulnerable victim a material breach of contract .**

The matter would have to be fully investigated.

**Must enforcement agents always report failed levies and a full report when dealing with vulnerable customers**

We need clarification on 'failed Levies'. We would expect a report for customers identified as vulnerable.