



Executive Director
Brian Devlin

Land and Environmental Services
Glasgow City Council
Exchange House
231 George Street
Glasgow G1 1RX

Our ref **FOI 4301427**
Your ref
Ask for **M Robertson**
Phone Direct **0141 287 3822**
Fax Direct
Date **31 May 2013**

request-161345-ac3303fb@whatdotheyknow.com

Dear Ms Difolco

REQUEST UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your request dated 14 Mat 2013 requesting that information be provided to you:

Your request for information was as follows.

'I wish to request under the freedom of information act the guidelines on baby ashes at Craigton Crematorium Glasgow. How many babies have been cremated in the last 25 years. What procedures are used to cremate babies in coffins. what procedures are used to collect baby ashes. what is the policy of returning these ashes to the parents. How many baby ashes have been returned to parents in the last 25 years. How many baby ashes have been scattered in the garden of remembrance without the consent of parents.'

I can confirm that Glasgow City Council, "the Council" is treating your request as a request under the Freedom of Information (Scotland) Act 2002.

The responses to your questions are given below:

Craigton Crematorium is not under the ownership of Glasgow City Council.
The Crematorium is owned by the Co-operative and the contact details are : Craigton Crematorium, Berryknowes Road, Cardonald, Glasgow G52 2DB. Tel : 0141 882 3893.

Accordingly we are unable to comply with your request.

If you are dissatisfied with the way Glasgow City Council has dealt with your request you are entitled to require the Council to review its decision. Please note that for a review to take place you must:

- Lodge a written requirement for a review within 40 working days of the date of this letter
- Include a correspondence address and a description of the original request and the reason why you are dissatisfied

Address your request to:

Executive Director of Corporate Services
Glasgow City Council
City Chambers
George Square
Glasgow G2 1DU

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Email: annemarie.odonnell@glasgow.gov.uk

You will receive notice of the results of the review within 20 working days of receipt of your request. The notice will state the decision reached by the reviewing officer as well as details of how to appeal to the Scottish Information Commissioner if you are still dissatisfied with the Council's response. You must request an internal review by the Council before a complaint can be directed to the Scottish Information Commissioner.

Yours sincerely



Alastair M. Brown
Environment and Sustainability Manager
Land and Environmental Services