



# HM Passport Office

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P R Cox  
What Do They Know  
[request-596696-792453f6@whatdotheyknow.com](http://request-596696-792453f6@whatdotheyknow.com)

Our Reference: FOICR 55130/19

18 September 2019

Dear P R Cox

Thank you for your email of 14 August in which you ask for information regarding turn around times for overseas first passport applications and average turn around times for first passport applications made from the Philippines.

Your request has been handled as a request for information under the Freedom of Information Act 2000 (FOIA).

**For both questions I am specifically asking about first time child applications. The first question relates to all first time child applications regardless of where they were made. The second question is specific to first time children applications made from the Philippines.**

**I request information on the below:**

- 1. Average turn around time for overseas first passport applications**
- 2. Average turn around time for overseas first passport applications made from the Philippines.**

Under section 12 of the Act, the Home Office is not obliged to comply with an information request where to do so would exceed the cost limit. We hold the information which you have requested but we have estimated that the cost of meeting your request would exceed the cost limit of £600 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. We are therefore unable to comply with it.

The £600 limit is based on work being carried out at a rate of £25 per hour, which equates to 24 hours of work per request. The cost of locating, retrieving and extracting information can be included in the costs for these purposes. The costs do not include considering whether any information is exempt from disclosure, overheads such as heating or lighting, or items such as photocopying or postage.

Due to the nature of your enquiry, we are unable to provide you with the data for the five years in which you have requested due to the cost limit. However, if you refine your request, so that it is more likely to fall under the cost limit, we will consider it again. Please note that if you simply break your request down into a series of similar smaller requests, we might still decline to answer it if the total cost exceeds £600.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to [foirequests@homeoffice.gov.uk](mailto:foirequests@homeoffice.gov.uk), quoting reference 55130/19. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOIA.

Yours sincerely

**C Parsons**  
**Freedom of Information Team**