

Freedom of Information Central Correspondence Team Central Operations PO Box 3468 Sheffield S3 8WA

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Email:

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www.gov.uk/ukvi

FOI Reference: 54411

17 July 2019

Dear Sir or Madam

Thank you for your enquiry of 4 July in which you requested information regarding UKVI Transfer of Conditions applications. Your enquiries have been handled as a request for information under the Freedom of Information Act 2000.

Information Requested

In 2019, what is the average processing time (in calendar days) from application, to decision made, for a Transfer of Conditions application? This would be for an applicant who has limited leave to remain, and applied from within the UK using the standard service, via Sopra Steria?

Response

The response to your request for information is attached as Annex 1.

These statistics have been taken from a live operational database. As such, numbers may change as information on that system is updated.

Data is provided up to and including 31 March 2019 in line with published statistics.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to foirequests@homeoffice.gov.uk, quoting reference **54411**. If you ask for an



internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOI Act.

Yours sincerely

C. Walls Central Operations Team

We value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you:

http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG