DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: VTR IR150

14 February 2013

Dear Sarah Conner

Yours sincerely,

Thank you for your Freedom of Information request received on 12 February. You asked for:-

In my opinion question 2 has not been answered in that the DWP have not stated what other benefits a person is able to claim if refused JSA as they are unable to meet the criteria for claiming JSA. If a person cannot meet the criteria for ESA but also isn't able to meet the criteria for JSA then surely there must be some benefit they can claim.

You can expect a reply by 12 March 2013 unless I need to come back to you to clarify your request or the balance of the public interest test needs to be considered.

If you have any queries about this letter please contact me quoting the reference number above.

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing <u>freedom-of-information-request@dwp.gsi.gov.uk</u> or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk