



Freedom of Information Request

Ref: UHB 19-082

1 March 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1. How many doors are included and at what cost

This is currently part of a live tender and to provide details of call out charges would prejudice the Trust's commercial interests by indicating a price-ceiling which would undermine our ability to secure best use of public money. It is therefore exempt under section 43(2) of the Freedom of Information Act.

2. How many times per annum are they serviced

6-monthly

3. What are the call out charges

This is currently part of a live tender and to provide details of call out charges would prejudice the Trust's commercial interests by indicating a price-ceiling which would undermine our ability to secure best use of public money. It is therefore exempt under section 43(2) of the Freedom of Information Act.

4. What is the cost per service

This is currently part of a live tender and to provide details of call out charges would prejudice the Trust's commercial interests by indicating a price-ceiling which would undermine our ability to secure best use of public money. It is therefore exempt under section 43(2) of the Freedom of Information Act.

5. Where do you advertise your contracts

Contract finder and OJEU (<https://uk.eu-supply.com/login.asp?B=UK>)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust