

Ref: FOI/3040

24 July 2020

Mr L J Harris
c/o request-673920-09db5a4a@whatdotheyknow.com

Ambulance Service Headquarters
Waterfront Business Park
Brierley Hill
West Midlands
DY5 1LX
Tel: 01384 215555
website: www.wmas.nhs.uk

Dear Mr Harris,

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

Further to your enquiry, which we received on 2 July 2020, you requested the following information:

I am writing to make a request under the Freedom of Information Act.

All questions relate to the time period 1 Jan 2019 to 31 Dec 2019

1: How many 999 calls were received?

2: Of these calls how many were responded to by a frontline ambulance?

3: How many calls responded to had 'Autism', 'Asperger's' or ASD noted in the EPR/CAD notes?

4: Of the calls noting 'Autism', 'Asperger's' or 'ASD' how many had 'Mental Health' as a final impression?

5: Of the calls noting 'Autism', 'Asperger's' or 'ASD' how many were transported to a hospital?

Response

From 1 January 2019 to 31 December 2019 West Midlands Ambulance Service University NHS Foundation Trust received 1302088 calls.

Of these calls there were 1106703 incidents and of these incidents, there were 1065437 physical 'face to face' responses by a WMAS resource.

These responses may have resulted in the patient being treated at scene or being conveyed to a place of care.

Please find attached a spreadsheet containing the information you have requested in relation to question 3, 4 and 5.

The information is based on where the impression of Autism or Asperger's Syndrome. We do not have anything on ASD.

This is based on the clinical impression the clinician records and is not based on the history of the patient.

We are unable to report on the final impression of mental health. We only record a list of impressions; therefore we do not have the ability to identify mental health as a final impression.

If you are dissatisfied with our response you have the right to appeal in line with guidance from the Information Commissioner:

In the first instance you may write to the Chief Executive Officer of this Trust

- Anthony Marsh
Regional Headquarters
Millennium Point
Waterfront Way
Brierley Hill
West Midlands
DY5 1LX
Tel: 01384 215555

The Chief Executive Officer will then appoint a nominated deputy to oversee and respond to the appeal with their approval.

Should you disagree with the contents of this letter you have the right to appeal to the Information Commissioner at:

- Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire.
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Aimee Summers
Freedom of Information Officer