


• **Key milestones** (as defined in business plan)

Traffic light indicator	Overall objective	Milestone
	Harnessing Technology	<ul style="list-style-type: none"> • To continue the automation of POCL by: <ul style="list-style-type: none"> • successfully completing the live trial of Horizon by the end of September 1999; • installing 4,000 post offices with Horizon by the end of March 2000;

Harnessing Technology

The traffic light for this milestone has changed to amber this month to reflect the current uncertainty around Horizon meeting the acceptance criteria. There will be a formal review around the 7th of January to assess whether acceptance criteria has been met satisfactorily.

However, we believe that we are still on target to achieve this milestone.

