Monthly Performance Report / November 1999

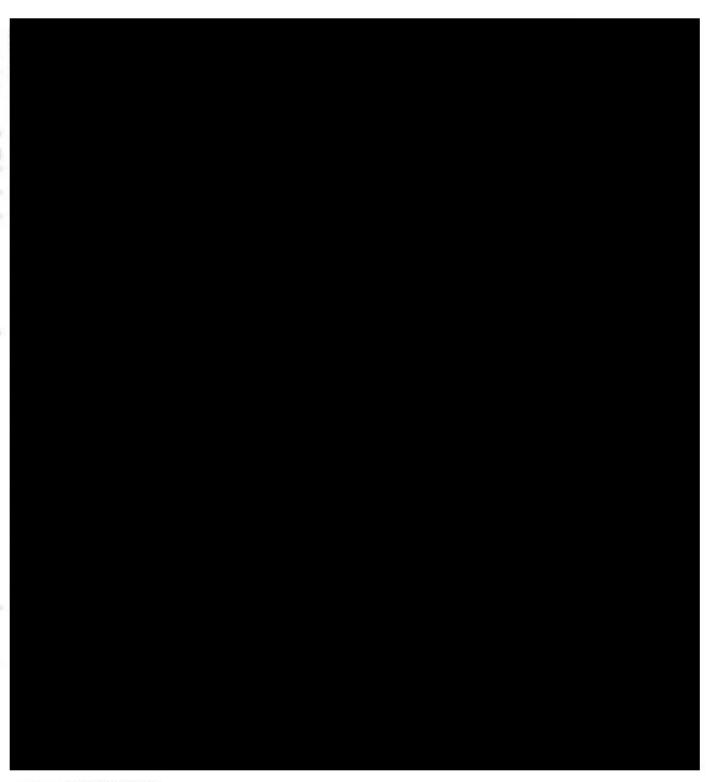
1. Progress Report against Period 8 Strategic Milestones (as defined in the Budget Paper)





POCL Milestones

Fraffic light ndicator	Overall objective	Milestone
● A	Harnessing Technology	To continue the automation of POCL by: successfully completing the live trial of Horizon by the end of September
	1	 1999; installing 4,000 post offices with



Harnessing Technology

The traffic light for this milestone has changed to amber this month to reflect the current uncertainty around Horizon meeting the acceptance criteria. There will be a formal review around the 7th of January to assess whether acceptance criteria has been met satisfactorily.

However, POCL believe that they are still on target to achieve this milestone.