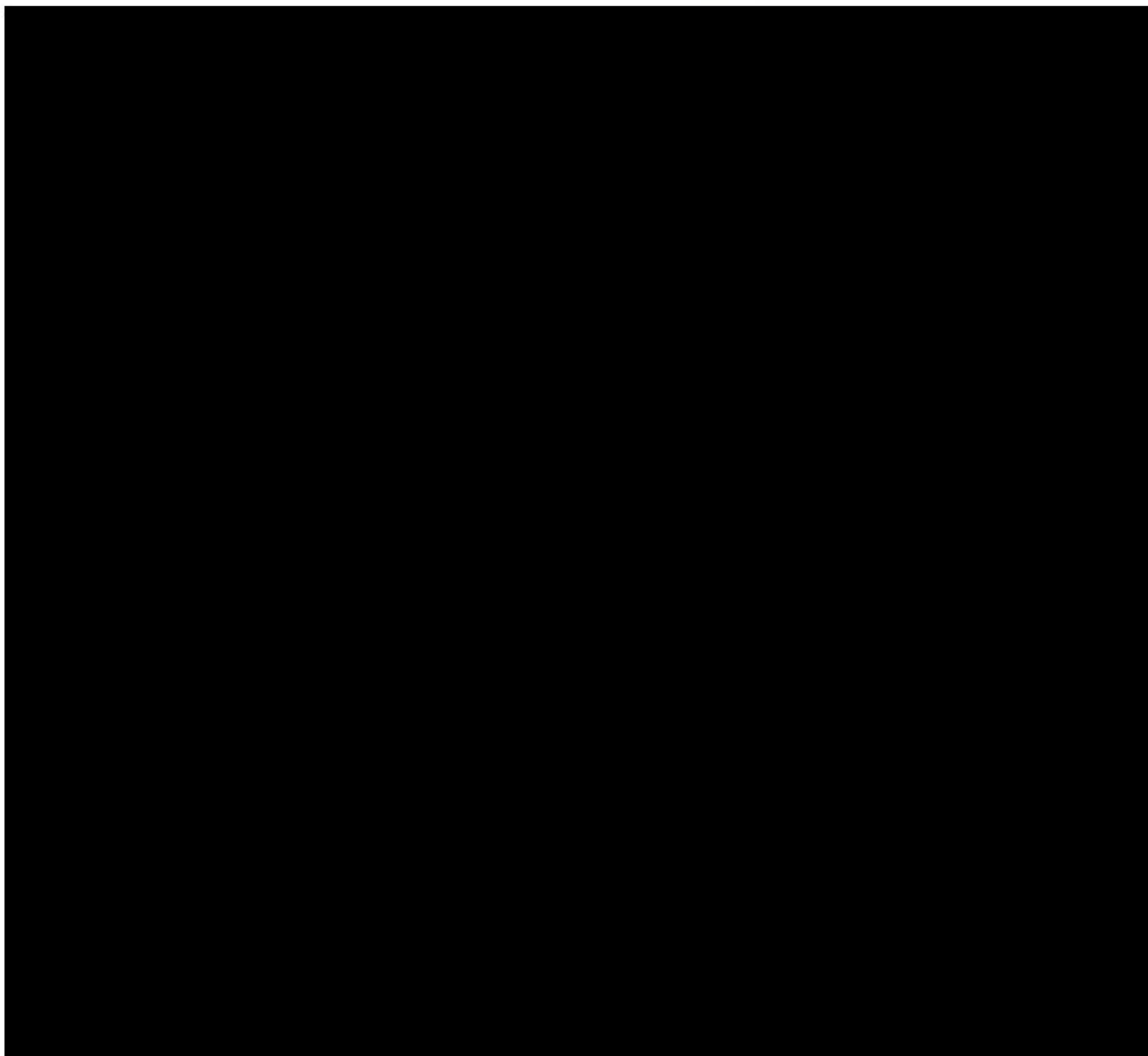
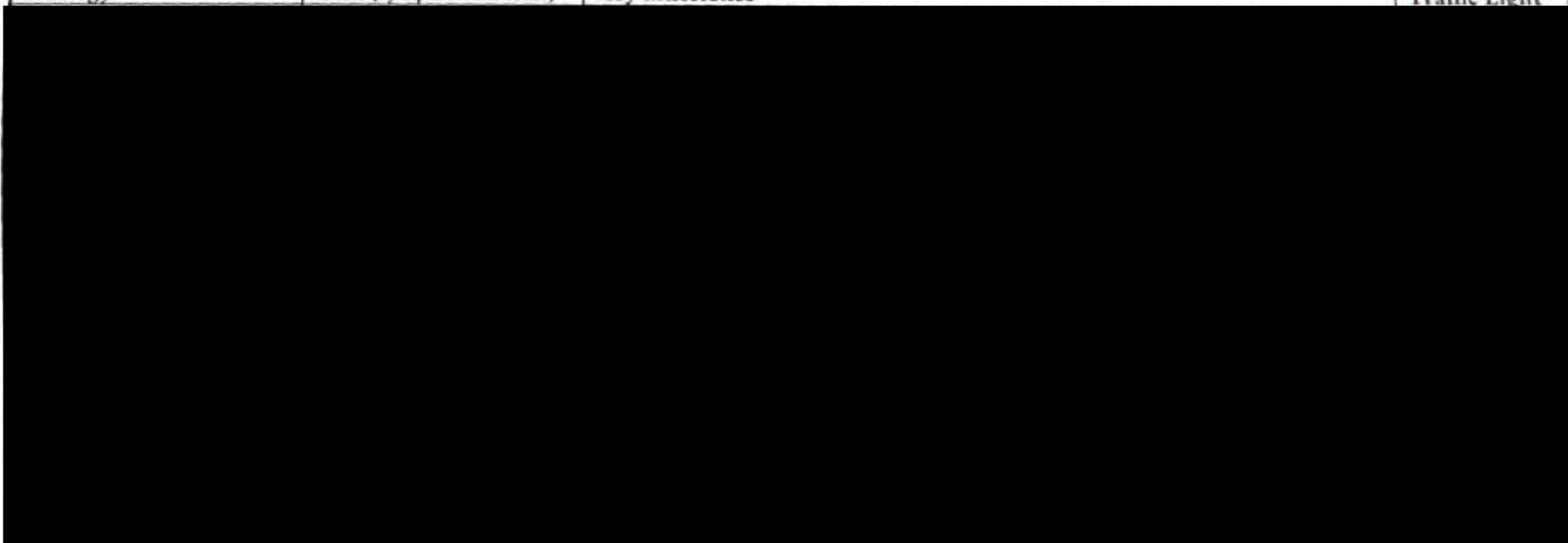




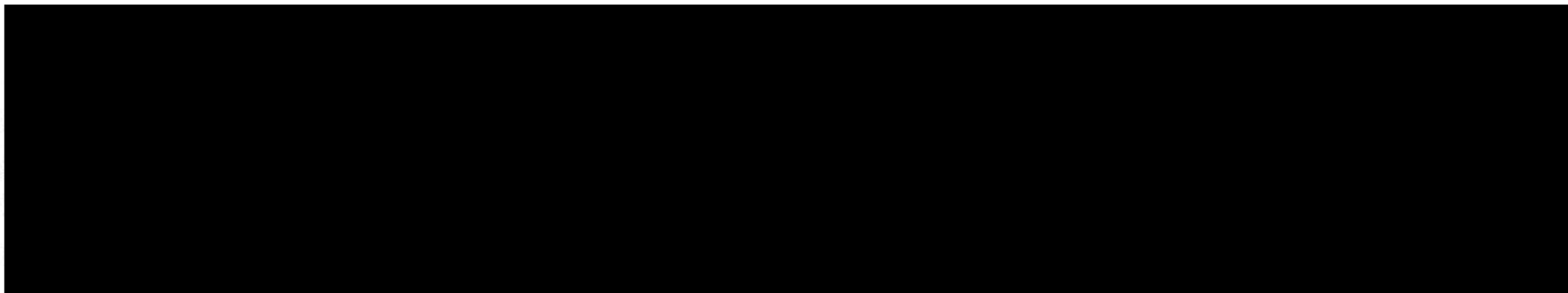
Post Office Executive Board
Monthly Performance Report



Section 4 - Key Milestones supporting the Corporate Plan

Strategy	Unit (by alphabetical order)	Key Milestones	Traffic Light	Commentary
				See all commentary below (for amber and red traffic lights).
Automation / Harnessing Technology	Post Office Network	To continue the automation of counters by : <ul style="list-style-type: none">• installing 4,000 post offices with Horizon by March 2000;• successfully completing the live trial of Horizon by the end of September 1999.		
				

In Strictest Confidence



Automation/Harnessing Technology

Progress:

There are issues around whether Horizon meets the acceptance criteria in terms of system performance. The meeting to agree the way ahead took place in January, and Post Office Network are hopeful that the traffic light status will be green by period 10.

Actions to be undertaken: None

