


• **Key milestones** (as defined in business plan)

Traffic light indicator	Overall objective	Milestone
		
	Harnessing Technology	<ul style="list-style-type: none"> To continue the automation of POCL by: <ul style="list-style-type: none"> successfully completing the live trial of Horizon by the end of September 1999; installing 4,000 post offices with Horizon by the end of March 2000;

Harnessing Technology

At the Joint Acceptance Board on 18 August, ICL were advised that because in POCL's view there were 3 high severity acceptance incidents and 12 medium severity acceptance incidents (6 of which had no agreed rectification plan), the contractual acceptance condition had not been met.

Following the decision on acceptance the rollout to offices scheduled during the first week of national rollout has been postponed to November. Work is underway for rollout to an additional 147 offices to help identify if the required improvements to enable acceptance are taking place. A meeting is planned for 21 September to consider if acceptance can be granted based on Pathway's performance to that date, and a further meeting fixed for 24 September when the final decision on acceptance (and rollout) will be made.

