



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
033 3665 3951

Our reference: FOI2021/00812

Ms Shaikh
request-789115-8b7f5024@whatdotheyknow.com

1 November 2021

Dear Ms Shaikh,

**Request under the Freedom of Information Act
FOI2021/00812**

I refer to your recent request for information under the Freedom of Information Act 2000 ("**FOIA**") as follows:

"In the Post Office Board Monthly Report of July 1999, an entry 'Harnessing Technology/Automation' appears in a table of POCL's 'overall objectives'. The corresponding milestone for this objective is recorded as:

- successfully completing the Live Trial of Horizon by the end of September 1999;*
- installing 4,000 post offices with Horizon by the end of March 2000, subject to Government decision'.*

Please can you disclose documentation which pertains to the Government decision which authorised the rollout of Horizon at this juncture."

Post Office Limited ("**Post Office**") conducted reasonable and proportionate searches for documents related to your request and the attached copies are those that Post Office considers to be responsive to your request. We can confirm that the majority of the redactions that have been applied are to material which is outside the scope of the request.

Certain 'personal information', as set out in section 40(2) and section 40(3A)(a) FOIA, has also been withheld or redactions have been applied where Post Office considers the information is exempt from disclosure under FOIA. Section 40(2) and section 40(3A)(a) FOIA provide that any information to which a request for information relates is exempt information if it constitutes personal data and the disclosure of that personal data to a member of the public otherwise than under the FOIA would contravene any of the data protection principles (set out in Article 5(1) of the EU General Data Protection Regulation ("**GDPR**") (Section 40(7) of the FOIA)). Post Office has therefore redacted personal data from the documents where such disclosure to you would contravene the 'lawfulness, fairness and transparency' principle set out at Article 5(1)(a) of the GDPR. Post Office considers that it has no lawful basis on which to disclose to you that redacted personal data since none of the lawful bases listed under Article 6(1) of the GDPR are available to it.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
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information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely

A handwritten signature in black ink that reads "Chris Russell". The signature is written in a cursive style with a large, stylized 'C' and 'R'.

Chris Russell
Head of Data Protection & Information Rights & DPO
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<http://corporate.postoffice.co.uk/access-information>
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