

To Paul Smith
C/o request-112159-e0cba066@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xx

Our Ref: VTR 3269-IR294

DATE 29 May 2012

Dear Paul Smith,

Thank you for your email that was received by Department for Work and Pensions (DWP) Adelphi on 2 May 2012 and forwarded on 3 May to the DWP Medical Services Contracts Correspondence Team (MSCCT) to respond to.

Dear DWP Adelphi Freedom-of-Information-Request,

You have failed to reply promptly as set out by law to my FOI Request, I ask for clarification as to why my request has been delayed?

I am requesting an internal review into why this has occurred.

As DWP MSCCT Freedom of Information Internal Reviewing Officer, I have read your letter and accepted this as a request for an Internal Review of FOI request reference VTR 3115-1502 received on 2 April 2012.

I have therefore conducted a full investigation into your original request to check that the information previously supplied to you, clearly and accurately answered your request promptly. I have also reviewed any decisions to withhold information and in doing so I have fully considered the public interest in disclosure.

The Freedom of Information (FoI) Act allows 20 working days from date of receipt of the request in which to respond. We endeavour to answer promptly and no later than the 20 day deadline, unless the deadline is extended to consider if an exemption applies.

The 20 working day deadline for the request was 2 May 2012; this was because the 1st working day of the response was Monday April 2. I would also advise that Easter Bank Holidays, as are Saturdays and Sundays are not included in the calculation of the 20 working day target. I note that the response was issued to you via the What Do They Know website on 2 May, and in this instance, the Department did respond within the 20 working day target.

In reviewing your request I do not uphold your complaint as the Department responded to your request within 20 days.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk