**DWP Central Freedom of Information Team** 

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xxx

Our Ref: FOI IR714

16 September 2013

Dear Mr Sykes,

Thank you for your email requesting a review of the Department for Work and Pensions (DWP) response dated 9 September 2013, reference Fol 3939.

In your email you asked to be provided with information answering the following questions:-

'I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'Audio recording by claimants of WCAs and PIP assessments: Omega Reporter 20 Voice Activated Cassette Recorders'.

Your response of 9th September 2013 is wholly unacceptable for the reasons already stated in my original enquiry of 18th August 2013.'

Please be assured that your request has been given our full consideration and that all aspects of your review were taken fully into account.

The review was conducted by an independent official of the Department, of the relevant grade and authority to carry out such requests. The case has been examined afresh to ensure that all factors were taken fully into account.

I note that response FoI 3939 advised that the Freedom of Information (FoI) Act provides access to information held by a public authority at the time of the request and that the DWP does not keep 'lists' of 'approved equipment'.

You were also advised that the Act does not require the creation of new information solely in order to respond to an FoI request, therefore we could only confirm that the Department holds no recorded information showing the equipment you note as being approved or not.

I therefore find that the original response dated 9 September 2013 was correct and that all the information that DWP are able to supply to you has been supplied.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

Business Management Team Health & Disability Assessments (Operations) dwp.medicalservicescorrespondence@dwp.gsi.gov.uk -----

## Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF <a href="https://www.ico.gov.uk">www.ico.gov.uk</a>