

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: Fol 3932

DATE: 17 October 2017

Dear Mr A. Burns,

Thank you for your Freedom of Information request of 20th September 2017. You asked:

If decision is overturned at Tribunal following a face to face assessment conducted by ATOS and CAPITA what costs are recovered from these organisations.

No costs are recovered. The assessment report provided by the Health Professionals that carry out the assessment for Personal Independence Payment forms just one part of the evidence considered by the decision maker when making the decision. Also, the fact that a decision is overturned does not necessarily mean it was incorrect. Decisions are in the main overturned because of new written evidence not previously seen by the decision maker and, in particular, the oral evidence of the claimant on the day of the Tribunal.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk