



Mr Tim McCormack  
[request-971281-cfb93297@whatdotheyknow.com](mailto:request-971281-cfb93297@whatdotheyknow.com)

Date  
15 May 2023

Post Office  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
**Classification:**  
Public

Dear Mr McCormack,

## Freedom of Information Request – FOI2023/00210

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 13 April 2023, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown in bold below:

**“On the 31st July 2013 an internal memo from POL indicated that an ATM Engineer had been caught stealing from ATMs - presumably POL's**

**On the 7th August 2013, again from an internal memo, it indicates that the ATM Engineer in question had been on a bit of spree in other places such as Wakefield and Edinburgh. A report from Wincor was requested.**

I can find no record of a Wincor ATM Engineer being prosecuted for theft on the internet.

Could you please provide me with more details please:

- a) the date and place of this engineer's prosecution
- b) the amount he stole
- c) the number of Post Offices he stole from



**d) the locations of these Post Offices because I would like to ascertain that all losses in these branches as a result of these thefts were covered by POL.**

Following a reasonable and proportionate search, we have not been able to identify any information held by Post Office Limited in relation to a prosecution and in light of this we are unable to answer your questions a to d.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
<https://ico.org.uk>

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>.

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