



Victoria Soeder
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Your ref: CAF 19-007
Our ref: Gov/CAF 19-007

Tel 0300 456 4000

06 February 2019

Dear Ms Soeder

Re: Freedom of Information Request - Internal Review

Thank you for your email of 01 February 2019. You requested an internal review of the response to your Freedom of Information request (CAF19-007) which was sent to you on 30 January 2019. An internal review involves a review of the decision on disclosure in the original response and the way in which the request was handled. The internal reviewer can either uphold or overturn the original decision.

Melanie Carew, Head of Legal who was not party to the original decision on whether to release the information, has now conducted the internal review. Please see their response below.

In your request for an internal review you requested the following information:

1. Could you please provide a transcript of the training of Mr Antony Douglas' emotional harm webinar and any other formats he delivered the training in i.e as a Disability confident employer what format was provided for say hearing impairments ? (staff comments can be redacted as I'm simply asking to see the training content Mr Douglas produced for the webinar).

Cafcass does not have a transcript of the emotional harm webinar and Mr Douglas did not produce any training content for the webinar.

The webinar was intended to enable discussion by Cafcass staff in regards to assessing emotional harm. The webinar was also intended to explore the complexity and ambiguity of emotional harm and to look at the approaches we can take to assess emotional harm accurately, reach safe conclusions about child impact and find ways forward for children.

Edward Timpson CBE Chair
Anthony Douglas CBE Chief Executive





The webinar was delivered via Skype for Business and was not delivered in any other format.

An audio recording of the webinar was produced which is available to staff for subsequent listening. The hosting platform for the audio recording is in a video format and this contains subtitles of the audio recording.

2. Could you please provide a copy of the training plan Mr Douglas prepared to driver this training ?

Mr Douglas did not use a training plan for the emotional harm webinar.

3. Please provide all sources that were cited in Mr Douglas' emotional harm webinar i.e books, journals etc and all references ?

Mr Douglas did not cite specific sources in the emotional harm webinar.

4. What research did Mr Douglas use in the emotional harm webinar ?

Mr Douglas did not use or reference specific research in the emotional harm webinar.

We hope that you feel your question has been answered effectively. If you are dissatisfied with the way the internal review is handled or with the final decision made at that review about the information released, you are free to contact the Information Commissioner's Office (<https://ico.org.uk/>):

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Yours sincerely,

Governance Team

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Edward Timpson CBE Chair
Anthony Douglas CBE Chief Executive

