

Cumberland Infirmary  
Newtown Road  
Carlisle  
Cumbria  
CA2 7HY

Our Ref: FOI/1920/014

Email: [foi.requests@ncuh.nhs.uk](mailto:foi.requests@ncuh.nhs.uk)

Date: 24<sup>th</sup> April 2019

Sarah James  
request-566985-fe2c6a2e@whatdotheyknow.com

Dear Ms James

**REQUEST FOR INFORMATION – FOI/1920/014**

I am contacting you with regard to your recent request for information received in this department on 8<sup>th</sup> April 2019:

1. *Do you have an agency service level agreement in place for Medical locums?*
2. *Which framework do you currently source staff under?*
3. *Which of the below arrangements do you currently have in place?*
  - *Master Vendor*
  - *Preferred supplier list*
  - *No arrangement*
4. *What was your spend on medical locums for the last 3 financial years?*
5. *Do you have a bank for medical locums?*
6. *What value goes through your internal bank currently?*
7. *Do you manage this on a system? If yes how much do you pay for this per annum or if per transaction please confirm?*
8. *Do you have any company that runs this for you? If yes how much do you pay for this per annum or if per transaction please confirm?*

I am writing to confirm that the Trust has now completed its search for this information.

Q1) The agency service level agreement for Medical locums is managed in-house by an NHS team.

Q2) The Trust currently sources staff under the HealthTrust Europe (HTE) framework.

Q3) There is no arrangement in place as the service is managed in-house.

Q4) Please see table below for the Trust's spend on medical locums in the last 3 financial years.

Year	Spend (£k)
2015/16	16,967
2016/17	13,215
2017/18	11,827

Q5) The Trust has two banks for medical locums – one is regional operated by the Lead Employer Trust (LET) and one is operated by Plus Us Medical Care Services Ltd.

Q6) Expenditure through either bank is low. Since September 2018, approximately £45,000 has been spent through the LET bank and approximately £2,000 has been spent through Plus Us Medical Care Services Ltd.

Q7) The LET bank charges 5% with 3.5% going to the flexi-shift provider (Liasion). The Plus Us Medical Care Services Ltd system is free of charge as part of their Direct Engagement services provided to the Trust.

Q8) The LET bank makes an admin charge of 1.5% of the cost of bank hours worked plus a fee for Systems and Payroll services. Plus Us Medical Care Services Ltd is free of charge.

If you are unhappy with the way the Trust has handled your request, you may ask for an internal review by contacting:

Joint Company Secretary  
Cumberland Infirmary  
Newtown Road  
Carlisle  
Cumbria  
CA2 7HY

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
<http://www.ico.org.uk/>

If you wish to discuss any of the above, please contact me at the above address.

Please remember to quote the reference number above in any future communications.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Michael', followed by a long, sweeping horizontal line that ends in a small upward hook.

**Michael Smillie**  
**EXECUTIVE DIRECTOR OF FINANCE**