



Information Policy & Compliance
bbc.co.uk/foi bbc.co.uk/privacy

Joyce Lawrence

Via email: request-354196-55ec02c5@whatdotheyknow.com

10th October 2016

Dear Joyce Lawrence

Request for Information – RFI20161755

Thank you for your request of 20th September 2016 under the Freedom of Information Act 2000 ('the Act') seeking the following information in relation to my response to your earlier request RFI20161575):

My FOI request was for information stating if more than GUEST ROOM is in the sheltered housing complex then a ARC licence will be refused, the only reference i can see is in the link you gave me was the following one which it says is a room included in the ARC TV Licence for members of family not more than 28 days, exact wording below.

(g) one dwelling within the group is used for overnight accommodation, for no longer than 28 nights in any consecutive period, for any member of the family of any person referred to in sub-paragraph (4)

I know 1st of April 2007 also 1 respite room was included in the ARC TV Licence but as you are aware a respite room and guest room are entirely different, as a guest room and is not for family members only and unlike respite room has also has to pay a full TV Licence fee.

So i am asking you again can you please show me the [sic] legislation regarding Guest Rooms and ARC Licence for sheltered housing.

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the-counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Media Planning Limited trading as Havas Media UK. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

Please be advised that the Act gives a general right of access to all types of recorded information held by public authorities; and we are not required to create new information to respond to a request, or give a judgement or opinion that is not already recorded. Since the response to your request RFI20161575 has

already signposted you to the relevant legislation¹ as information freely available elsewhere, I consider that the BBC has fulfilled its duty under the Act to provide you with recorded information relevant to your request.

I note that you have submitted several requests concerning Accommodation for Residential Care (ARC) Concessionary TV Licences; and that your queries indicate a specific interest in the eligibility of sheltered housing for an ARC licence. As advised in my response to your most recent request RF120161667, the TV Licensing Customer Relations team is fully qualified to answer these particular queries and you may contact the team via email on tvl-darwenCR@capita.co.uk.

Appeal Rights

If you are not satisfied that the BBC has complied with the Act in responding to your request you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review under the Act and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF. Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) or see <http://www.ico.gov.uk/>.

Kind regards

Rupinder Panesar

Freedom of Information Advisor, TV Licensing Management Team

¹ Part 2 of schedule 4 of the Communications (Television Licensing) Regulations 2004 - <http://www.legislation.gov.uk/uksi/2004/692/contents/made>

