

Formal RFI Answers

Details: Dear Isle of Wight Council,

I'd like to request the below information under FOI

1. What Applications and versions are you running and what was the value of the contracts for:
 - a. Finance? [SAP](#)
 - b. Procurement? [SAP and web based i.e. Welcome \(crowncommercial.gov.uk\) and Digital Marketplace](#)
 - c. Planning & Budgeting? [IDOX, Uniform](#)
 - d. HR? [SAP](#)
 - e. Payroll? [SAP](#)
 - f. Project? [MS Project as part of the Microsoft Enterprise Contract](#)
 - g. CRM? [In house solution so no contract information](#)
 - h. Manufacturing? [N/A](#)
 - i. Analytics & Reporting / Management Information solution? [Power BI, Crystal Reports depending upon what each department requirements are.](#)
2. Which Enterprise Resource Planning (ERP) or Finance system do you currently use? [SAP](#)
 - a. What is the value & expiry date of your current contract/licence? What are the extension options? [See below](#)
 - b. How many Finance system users do you have?
 - c. How many Purchasing system users do you have?
[SAP ERP for numbers of staff in Payroll services - 5 staff](#)
[Users with generic role for staff processing payroll - totals 10 -department staff; Support staff and third-party consultant support staff](#)
[SAP ERP for numbers of staff in HR Operations Service - 5 staff](#)
[Users with generic role for all Human Resources and Payroll staff - totals 59 users - HR staff; Pension staff; Creditor & Centralised Ordering staff; Support staff and third-party consultant support staff](#)
[Search SAP ERP for numbers of staff in Corporate Finance - 4 staff Search SAP ERP for numbers of staff in Technical Finance - 3 staff Search SAP ERP for numbers of staff in Education Finance - 3 staff](#)
[Users with generic role for all Financial Staff - totals 30 - department staff and Support staff;](#)
[Third party Consultant staff accounts are opened and closed by IWC staff and third-party Consultants cannot gain access to IWC networks without ICT security knowledge.](#)
3. Which Human Capital Management (HCM) or HR system do you currently use? [SAP](#)
 - a. What is the value & expiry date of your current contract/licence? [See below](#)
 - b. What are the extension options? [See below](#)
4. How many HR system users do you have? [Approx. 64 this number can fluctuate with leavers and starters](#)
5. Do you have managed services / outsourced services for any HR and/or Payroll functions, and if so who delivers these? [No](#)
6. What is the value & expiry date of this supplier contract? What are the extension options? [N/A](#)
7. Do you have managed services / outsourced services for any Finance and/or Procurement functions, and if so who delivers these? [No](#)
8. What is the value & expiry date of this supplier contract? [N/A](#)
 - a. What are the extension options? [N/A](#)

The Isle of Wight Council publishes its contract details to this website; [Contracts register \(due-north.com\)](#), you will need to filter Isle of Wight in organisations or use the Advanced Search option; please note the easiest way to search through all ICT Contracts is to input ICT into the Title contains field.