

Corporate Resources

Andrew Molloy  
What Do They Know? Website

The Information Management Service  
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GLOUCESTER  
GL1 2TG

Please ask for Andy Warren

Telephone 01452 324000

Email [managemyrequests@gloucestershire.gov.uk](mailto:managemyrequests@gloucestershire.gov.uk)

Our ref: 25238021

Date: 25 May 2022

Dear Andrew Molloy

I am pleased to provide a response to your request for information, received on **26 April 2022**.

1. What Applications and versions are you running and what was the value of the contracts for:
  - 1(a) \* Finance?
  - 1 (b) Procurement?
  - 1 (c) Planning & Budgeting?
  - 1 (d) \* HR?
  - 1 (e) Payroll?
  - 1 (f) \* Project?
  - 1 (g) CRM?
  - 1 (h) Manufacturing?
  - 1 (i) Analytics & Reporting / Management Information solution?
2. (a) Which Enterprise Resource Planning (ERP) or Finance system do you currently use?
- 2 (b) . What is the value & expiry date of your current contract/licence? What are the extension options?
- 2 (c) How many Finance system users do you have?
- 2 (d) How many Purchasing system users do you have?
- 3 Which Human Capital Management (HCM) or HR system do you currently use?
  - a. What is the value & expiry date of your current contract/licence?
  - b. What are the extension options?
4. How many HR system users do you have?
5. Do you have managed services / outsourced services for any HR and/or Payroll functions, and if so who delivers these?
6. What is the value & expiry date of this supplier contract? What are the extension options?
7. Do you have managed services / outsourced services for any Finance and/or Procurement functions, and if so who delivers these?
8. (a) What is the value & expiry date of this supplier contract?

**(b) What are the extension options?.**

The Council has many individual service areas and the information you have requested is not held in one central place. Therefore, please see below information I have been able to supply:

**1. What Applications and versions are you running and what was the value of the contracts for:**

**1 (d) \* HR?**

- SAP

**1 (e) Payroll?**

- As above

**1 (f) \* Project?**

- N/A

**1 (h) Manufacturing?**

- N/A

**2. (a) Which Enterprise Resource Planning (ERP) or Finance system do you currently use?**

- SAP

**2 (c) How many Finance system users do you have?**

- 54 Professional Finance users.

**2 (d) How many Purchasing system users do you have?**

- All current SAP portal users are able to purchase/shop, we have no professional Purchasing SAP System users.

**3 Which Human Capital Management (HCM) or HR system do you currently use?**

- SAP for Payroll and some elements of HR only.

I can confirm that some of the information you have requested is held by Gloucestershire County Council. By law, however, I'm unable to give this to you. Under section 21 of the Act, we are not required to provide information in response to a request if it is already reasonably accessible to you. Contract information relating to Gloucestershire County Council can be found using the following link:

<https://www.supplyingthesouthwest.org.uk/>

The following information you requested is also available as follows:

**1. What Applications and versions are you running and what was the value of the contracts for:**

**1(a) \* Finance?**

**2 (b) . What is the value & expiry date of your current contract/licence? What are the extension options?**

**3a. What is the value & expiry date of your current contract/licence?**

**3b. What are the extension options**

- SAP £503K from corporate software budget within ICT for support and maintenance costs. The SAP contract costs are commercially sensitive. Gloucestershire County Council have a License Only Contract with SAP. This is a rolling 1 year license contract expiring on the 31st December each year. However our Support & Maintenance contract is with Capgemini. Details of this contract and other contracts can be found on the Supplying the Southwest/Pro-contract website listed above.

**4. How many HR system users do you have?**

- The number would be the same as the staffing total which is published within Gloucestershire County Council website:  
<https://www.gloucestershire.gov.uk/council-and-democracy/transparency/head-count-statistics/>

**5. Do you have managed services / outsourced services for any HR and/or Payroll functions, and if so who delivers these?**

**6. What is the value & expiry date of this supplier contract? What are the extension options?**

Technical Payroll support is outsourced to Capgemini to who provide this provision. Details of this contract can again be found on the Supplying the Southwest/Pro-contract website <https://www.supplyingthesouthwest.org.uk/> . Nothing else is outsourced by HR.

**7. Do you have managed services / outsourced services for any Finance and/or Procurement functions, and if so who delivers these?**

**8. (a) What is the value & expiry date of this supplier contract?**

**(b) What are the extension options?**

Further information relating to questions **1(i)** and questions **7 and 8** above can be found using the Procurement contract detail links listed below:

Procurement E-Tendering system contract details: [Contract details \(due-north.com\)](#)

Procurement Contract Management contract details: [Contract details \(due-north.com\)](#)

This email therefore acts as a refusal notice under section 17 of the FoIA as some of the information you have requested is exempt from disclosure.

If you are unhappy with my response, you can complain or ask for a review of your request by writing to us within 40 working days of receiving this response. The full procedure is on our website at <http://www.gloucestershire.gov.uk/foi>. This should be addressed to:

Shire Hall  
Westgate Street  
Gloucester  
GL1 2TG  
[managemyrequests@gloucestershire.gov.uk](mailto:managemyrequests@gloucestershire.gov.uk)

We would like to hear your views on our service. If you'd like to tell us how we did, you can complete our feedback form online at <http://www.gloucestershire.gov.uk/foifedback>

I will now close your request as of this date.

Yours faithfully

Andy Warren  
Information Requests Officer