

ADDRESSEE ONLY

Connor Hulkes

Freedom of Information Request - 3391

Dear Connor,

Thank you for your information request on the 14 November 2019, followed by the confirmation on the 27 November 2019 requesting the below information:

- 1) The number of 18-19* year olds which applied for the role of a 'Call Handler' (or such type)**
- 2) The number of 18-19* year olds which were successful**

Age Range	Candidates Applied (Last 12 Months)	Candidates Successful (Last 12 Months)
16-24	73	5

- 3) The number of control room staff who were 18-19* when they began their employment with you.**

In the past 12 months, 25 employees aged between 16 and 24 have joined the MCA in a control room role.

Please note that in this return we have included Maritime Operations Officers and Senior Aeronautical Operations Officers.

Please note that the MCA are only able to provide an age bracket of 16-24.

If you are unhappy with the way the Agency has handled your request or with the decisions made in relation to your request, you may complain within two calendar months of the date of this letter by writing to Information Assurance at:

Information Assurance Branch
Maritime & Coastguard Agency,
Bay 3/10, Spring Place,
105, Commercial Rd,
SOUTHAMPTON,

Hampshire.
SO15 1EG.
E-mail: InformationAssurance@mcga.gov.uk

In the event that you are not satisfied with the decision resulting from our internal review you can apply to the Information Commissioner for a decision notice. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

If you wish to discuss any of the above, please contact me.

Please remember to quote the reference number above with the subject line Freedom of Information/Complaint in any future communications.

Yours sincerely,

Central HR Services