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Sumsi Timonda
Via email to: request-622788-
3dbd8b89@whatdotheyknow.com

16 July 2020

Dear Sumsi Timonda,

Freedom of Information Act 2000 Request (Our Reference 59239)

Thank you for your e-mail of 25 June 2020, in which you seek clarification on the answer previously submitted on question two of a previous Freedom of Information Request, reference 58918.

Your request has been handled as a request for information under the Freedom of Information Act 2000 (FOIA).

I can confirm that:

Your question: It is not very clear how your retention standards for API and PNR have changed since you started collecting API data. I understand that the code of practice allows retention for up to 10 years. However, the oldest piece of information currently held is from June 2013 which is only seven years old. Please clarify how data retention has changed between 2004 and 2020 in practice. It would be helpful if you clarify whether the automated deletion process underlined in your response to question one has changed or if data less than 10 years old was manually removed at some point. If the automated retention/deletion processes have changed, please identify when they were last changed and under what policies they operated between 2004 until that date.

Our response: Unfortunately, we provided incorrect information to you in response to request 58424, specifically the line: "I can confirm that the oldest API record held on Semaphore, as of March 2020, is 25 June 2013." As stated in response to request 58918, Semaphore operates an automatic process to delete data older than 10 years and, as of 29 June 2020, the oldest data it holds, is dated 20 July 2010. The automatic process was implemented in 2017. Prior to that there was a manual process. No data less than 10 years old has been manually deleted at any time.

Yours sincerely,

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