

| | 2015 | 2016 | 2017 | 2018 |
|-------------------------------------|---------|---------|---------|---------|
| Number of annual members | 31,474 | 31,207 | 30,943 | 29,627 |
| Number of 24 hour members | 40,545 | 54,020 | 60,432 | 64,197 |
| Average 24 hour member spend | £ 22.10 | £ 22.10 | £ 20.40 | £ 19.31 |
| % of customers paying more than £90 | 5.0% | 5.3% | 5.0% | 4.7% |